

# MANAGEMENT DIRECTIVES MANUAL

**Nursing Home Services** 

## **Introduction**

#### **Management Directives**

The Management Directives Manual is divided into four sections.

- A. Administration
- B. Resident Services
- C. Human Resources
- D. Licensing

**Definition of a Management Directive:** A management directive is a statement of objectives that is intended to be achieved. Management Directives must be followed and are not subject to arbitrary or discretionary action by anyone. They must also comply with the act or the regulations.

- ☐ Distinguishing characteristics
  - Represent mandatory province wide application
  - Change less frequently
  - Usually expressed in broad terms
  - Reflect statements of the "what" and/or the "why" of the high level decisions
  - Address major operational issues

#### Guidelines

The manual also contains Guidelines. These are reference materials that provide information relevant to nursing homes.

**Definition of a Guideline**: Guidelines are strongly recommended steps or suggestions that should be followed as written, but may be modified to meet the requirements of the situation or user needs. They may provide context, clarification and/or flexibility to a standard or a management directive. Guidelines can be considered as optional procedures.

- ☐ Distinguishing Characteristics:
  - Optional steps or suggestions
  - No requirement for application
  - Address minor operational issues
  - Performance measures of indicator

Guidelines in this manual are identified by a number as per applicable section and the letter G.

## **Up-Keep of the Manual**

Periodically new or revised management directives or guidelines will be distributed. It is recommended that one individual within the nursing home be assigned to maintain the manual to ensure that it is kept current.

**Note:** Please note that the masculine or feminine form used in this manual refers to both women and men. Both forms are used without discrimination and the sole purpose of brevity.

# **Table of Contents**

## A. Administration

A. Administrat			
<u>Section</u>	<u>Number</u>	<u>Title</u>	<u>Original</u> <u>Date</u>
A. Administration	MD-A-1	Resident Financial Status Report	2004-06-30
	MD-A-2	Interfacility Transfers	2023-09-05
	MD-A-3	Social Admissions	2004-06-30
	MD-A-4	Vacant bed recovery	2004-06-30
	MD-A-5	Leave of absence for residents	2004-06-30
	MD-A-6	Budget Instructions	2004-06-30
	MD-A-7	Physician Services-Medical Advisor	2004-06-30
	MD-A-7 <b>G</b>	Physician Services – Medical Advisor Contract Guideline	2004-06-30
	MD-A-8	Budget Amendment Process	2004-06-30
	MD-A-9	Expenses not requiring prior approval through the Budget Amendment Process	2004-06-30
	MD-A-10	Payment to Board Members NonProfit Homes	2004-06-30
	MD-A-11	Donations to Outside Organizations by Non-profit Nursing Homes	2004-06-30
	MD-A-I2	Year-End Reconciliation	2004-06-30
	MD-A-I3	CMHC Replacement Reserve	2004-06-30
	MD-A-I4	Annual Audited Financial Statements	2004-06-30
	MD-A-I5 <b>G</b>	Chart of Accounts Guideline	2004-06-30
	MD-A-I6	Monthly Financial Reporting	2004-06-30

MD-A-17	Capital Repair and Equipment Grant	2004-06-30
MD-A-18	Pay Document	2004-06-30
MD-A-19	Management and Destructions of	2004-06-30
	Records and Documents	

## B. Resident Services

Section	<u>Number</u>	<u>Title</u>	<u>Original</u> <u>date</u>
B. Resident Services	MD-B-1	Extra Mural Program Services	2004-06-30
00111000	MD-B-2 <b>G</b>	Resident Benefits Guideline	2004-06-30
	MD-B-3 <b>G</b>	Special authorization for medications not covered by the PDP <b>Guideline</b>	_2004-06-30
	MD-B-4	Funeral Expenses	2004-06-30
	MD-B-5	<u>Specialized Rehabilitation</u> Equipr ent <u>Approval</u>	2004-06-30
	MD-B-7	Financial Assistance for special needs residents	2004-06-30

^	Цши	December
<b>L</b> .	numar	n Resources

Section	Number	<u>Title</u>	<u>Original</u> <u>Date</u>
C. Human Resources	MD-C-1	Minimum Qualifications for Funding Management Positions	2004-06-30
	MD-C-2	Approved Funded Staffing Positions	2004-06-30
	MD-C-3	Management Salary Plan and Related Instructions	2004-06-30
	MD-C-4	Orientation of Administrators and Directors of Nursing	2004-06-30
	MD-C-5	Sick Leave Coverage for Positions Funded Without Replacement	2004-06-30
	MD-C-6	Retirement Allowance	2004-06-30
	MD-C-7	Supplementary Benefits on Maternity Leave	2010-05-16

# D. Licensing

<u>Section</u>	Number	<u>Title</u>	<u>Original</u> <u>Date</u>
D. Licensing	MD-D-1 MD-D-2	Nursing Home Licence  Licence Application for the Establishment of a New Nursing Home Licence/Addition of Beds to Existing Nursing Home	2007-09-01 2007-09-01
	MD-D-3 MD-D-4	Licensing Fees  Required response to areas of noncompliance	2007-09-01 2007-11-28
	MD-D-5	Nursing Home Licence	2007-09-01

# Management Directives

MD-D-6	Modification, Revocation, or Refusal to Renew a Nursing Home Licence	2007-09-01
MD-D-7	Revocation/Refusal of a Nursing Home Licence	2007-09-01
MD-D-8	Ministerial Refusal to Issue/Renew Nursing Home Licence Related to Public Interest	2007-09-01
MD-D-9	Appointment of a Trustee	2007-09-01
MD-D-10	Incorporation Status for Nursing Homes	2007-09-01
MD-D-11	Unannounced Inspections	2007-09-01

#### A. ADMINISTRATION

TITLE: RESIDENT FINANCIAL STATUS REPORT	NUMBER: MD-A-1
SECTION: A. ADMINISTRATION	<b>PAGE</b> : 1 of 2
ORIGINAL	REVIEWED: January 4, 2016
SIGNED BY: JANET P. THOMAS	LAST MODIFICATION: January 4, 2016
Director	
Nursing Home Services	

#### **PREAMBLE**

All nursing home residents are considered private paying unless the Notification of Financial Subsidy form from the Department of Social Development (DSD) has been received by Nursing Home Services.

#### MANAGEMENT DIRECTIVE

- The DSD, Regional office is responsible for completing the financial assessment for all subsidized residents of the nursing home. The financial status form "Notification of Financial Subsidy" indicates the amount of contribution a resident is required to make towards his/her care in the nursing home.
- 2. The Notification of Financial Subsidy form is sent to Nursing Home Services within 30 days of admission of the resident.
- 3. If the form is not received within 30 days of admission it leads to an automatic assumption that he/she is private paying and the nursing home will not be permitted to request a subsidy payment on behalf of the resident.
- 4. The *Nursing Home Residents System* is linked with the nursing home monthly revenue report and the Nursing Home Payment System.
- 5. Variances will result in the following action:
  - The nursing home will suffer a reduction in monthly payment when the monthly revenue report indicates a lesser number of private paying residents in the *Nursing Home Residents System*.
  - If a nursing home suffers a financial penalty due to incomplete information, but subsequently the information is corrected, the nursing home will be reimbursed. However, the nursing home will continue to be penalized for any unresolved differences.

- The nursing home is responsible to contact Nursing Home Services to resolve the differences.
- Penalties and corrections are on a cumulative basis.

TITLE: INTERFACILITY TRANSFERS	NUMBER: MD-A-2
SECTION: A. ADMINISTRATION	<b>PAGE</b> : 1 of 1
ORIGINAL SIGNED BY: LIENA ROUSSEL Director Nursing Home Services	REVIEWED: September 5, 2023 LAST MODIFICATION: September 5, 2023

There are a variety of circumstances when a resident living in a nursing home may request to be transferred to an alternate nursing home. To ensure a fair and consistent approach is utilized across the province regarding interfacility transfers the following process is to be followed.

#### MANAGEMENT DIRECTIVE

- 1. A resident of a nursing home may apply for a transfer to an alternate nursing home at any time.
- 2. The resident is responsible to initiate a request for transfer from their current nursing home to an alternate nursing home. The resident must contact their desired nursing home for transfer to and request registration of their name on that nursing homes transfer waitlist.
- 3. The nursing home where the resident has requested transfer to shall maintain a written record of residents requesting transfer to their home and shall include the date in which the request for transfer was made.
- 4. The nursing home where the resident has requested transfer to shall admit from their transfer list in chronological order. The nursing home will do this in alignment with the electronic waitlist management system using the date of placement on either waitlist as the determining factor for offer of admission.

#### **DEFINITIONS**

**Interfacility Transfer**- are nursing home to nursing home transfers which occur after a resident has been initially placed in their initial nursing home.

**Transfer Waitlist**- the waiting list which each nursing home maintains, outside of the electronic waitlist system, which maintains in chronological order the date in which the request for transfer is made.

**REFERENCE:** Admissions (Standard A-IV-1)

TITLE: SOCIAL ADMISSIONS	NUMBER: MD-A-3
SECTION: A. ADMINISTRATION	<b>PAGE</b> : 1 of 2
ORIGINAL	REVIEWED: March 9, 2023
SIGNED BY: LIENA ROUSSEL Director Nursing Home Services	<b>LAST MODIFICATION:</b> September 5, 2023

Nursing homes offer available beds to individuals on their waitlist in chronological order except for the allowable reasons as outlined in the General Regulation 85-187 under the *Nursing Homes Act*.

An allowable reason for a nursing home to select an individual who is not the next prospective resident on their waitlist is for reason of social admission. Social admissions are prioritized due to the acknowledgement of the importance of a resident's overall health and well-being related to continued access and/or interaction with a loved one who supports them.

#### **DEFINITIONS**

Individuals can be considered for social admission if:

- a) The person is the spouse of a resident and meets the requirements for admission to nursing home or special care home, being a community placement resource as defined in section 23 of the *Family Services Act*,
- b) The person is a child, parent or sibling of a resident and meets the requirements for admission to nursing home or special care home, being a community placement resource as defined in section 23 of the *Family Services Act*, and either the person or the resident was previously dependent on the other because of a physical or mental disability that substantially limits the ability of the person or resident to carry out normal daily activities.

#### MANAGEMENT DIRECTIVE

- 1. Individual requesting social admission has been determined eligible for long term care services as assessed by Social Development staff.
- 2. Both parties applying for social admission support the proposed arrangement.
- 3. Social admission in a nursing home is allowed regardless of thenumber of individuals who are on the waiting list. The exception to this would be if the bed is funded by Veterans Affairs Canada (VAC) and there is a Veteran that has indicated the home as

#### Department of Social Department Nursing Home Services

#### **Management Directives**

one of their preferred homes. In this circumstance the Veteran should receive the first bed available, as a result of the agreement in place with VAC. The four facilities within the province who currently have beds funded by VAC are: Lincourt Manor, Manoir de Grand Sault Inc, Villa Chaleur, and Bridgeview Hall.

- 4. The person admitted for social admission is permitted to remain in the nursing home should their spouse (child, parent or sibling, as applicable) predecease them.
- 5. The financial contribution policy will apply with these situations.

TITLE: VACANT BED RECOVERY	NUMBER: MD-A-4
SECTION: A. ADMINISTRATION	<b>PAGE:</b> 1 of 2
ORIGINAL	<b>REVISED:</b> July 28, 2015
SIGNED BY: JANET P. THOMAS	LAST MODIFICATION: July 28, 2015
Director	
Nursing Home Services	

This management directive is to provide for equitable funding to nursing homes based on actual occupancy rates.

#### MANAGEMENT DIRECTIVE

- Nursing Home Services will fund the full operating costs of two vacant beds days per separation. These vacant beds are to be reported to the Department on the monthly Revenue Report. All vacant bed days over the limit are recovered by Nursing Home Services, at the rate indicated on the Vacant Bed Day Recovery Costs per Bed Day sheet.
- 2. To ensure that the standards related to resident safety and staffing are not compromised, the minimum number of beds funded by Nursing Home Services will be 24.
- 3. In the calculation of vacant bed day recovery, both vacant regular bed days and vacant temporary relief care bed days will be considered.
- 4. Variable costs related to vacant bed days exceeding the maximum figure will be recovered.
- Variable costs will not be recovered for vacant beds in the psycho-geriatric units at Loch Lomond Villa and Résidences Inkerman, or for the special care units at Mill Cove Nursing Home and Mount St. Joseph Nursing Home.

Variable costs are as follows:

# Vacant Bed Day Recovery Costs per Bed Day

Department	Home Size	Home Size
	30-99 beds	100 beds +
Care - Salaries	\$56.00	\$75.00
- Supplies	\$ 1.75	\$ 1.75
Dietary - Salaries	\$15.05	\$14.10
- Supplies	\$ 7.95	\$ 7.95
Maintenance - Salaries	\$ 4.00	\$ 4.00
- Supplies	\$ 0.80	\$ 0.80
Housekeeping - Salaries	\$ 2.50	\$ 2.50
- Supplies	\$ 0.85	\$ 0.85
Benefits - Salaries	\$ 9.55	\$11.50
Laundry - Salaries	\$ 3.65	\$ 3.65
- Supplies	\$ 2.90	\$ 2.90
TOTAL	\$105.00	\$ 125.00

Variable costs will be adjusted as required to reflect negotiated contract increases and any adjustments made to the standards. Adjustments for days exceeding the allowable maximum will be made to the bi-monthly payment.

TITLE: LEAVE OF ABSENCE FOR RESIDENT	NUMBER: MD-A-5
SECTION: A. ADMINISTRATION	Page: 1 of 2
ORIGINAL	REVIEWED: January 4, 2016
SIGNED BY: JANET P. THOMAS	<b>LAST MODIFICATION:</b> January 4, 2016
Director	
Nursing Home Services	

To allow for an extension of leave of absence for a nursing home resident.

#### MANAGEMENT DIRECTIVE

- 1. Each nursing home resident is entitled to a 30 day leave of absence within each fiscal year. This cumulative 30 day period constitutes the total annual leave for any purpose including hospitalization. The 30 day leave of absence is available effective on the day of admission. Continuity of payment for the retained bed is required in accordance with the resident's financial status assessment.
- 2. Additional days may be requested by the nursing home by submitting the request form to the Regional Liaison Officer.
- 3. The Regional Liaison Officer reviews and submits the request for approval to the Regional Supervisor.

REFERENCE: Request for Extension of Leave of Absence for a Nursing Home Resident



# REQUEST FOR EXTENSION OF LEAVE OF ABSENCE FOR A NURSING HOME RESIDENT

has beer	n absent from		
(Name of Resident)		(Nursing I	Home)
for a total of 30 days during the current fi of (Date)	iscal year on		An extension
this leave of absence for the period of	days, from([	Date)	to (Date)
is requested on his/her behalf for the fol	llowing reason(s):		
Signature	Date:		
REGIONA	SE FORWARD TO: AL LIAISON OFFICI FAX	ER	
**************************************	*******	******	*****
Approval has been ☐ granted for eabove.  has not been ☐	xtension of leave of	absence a	s indicated
Reasons for not granting approval:			
Signed:Regional Liaison Officer	Date:		
Signed:Regional Supervisor	Date:		

TITLE: BUDGET INSTRUCTIONS	NUMBER: MD-A-6
SECTION: A. ADMINISTRATION	<b>PAGE</b> : 1 of 1
ORIGINAL	REVIEWED: January 4, 2016
SIGNED BY: JANET P. THOMAS Director	LAST MODIFICATION: June 30, 2004
Nursing Home Services	

Each year, budget forms and instructions, "Current Service Level Budget" are sent to the homes for completion. One set of completed forms is returned to the Department within the deadline specified by the Department; a second set is retained by the home.

The assessment of the home's "Current Service Level Budget" will be based on the home's prior year approved budget, information provided by the homes, and the Department's approved allowance for increase in costs due to inflation.

The forms and instructions are updated annually and sent to nursing homes.

TITLE: PHYSICIAN SERVICES – MEDICAL ADVISOR	NUMBER: MD-A-7
SECTION: A. ADMINISTRATION	<b>PAGE</b> : 1 of 1
ORIGINAL	REVIEWED: August 5, 2104
SIGEND BY: JANET P. THOMAS	LAST MODIFICATION: August 5, 2004
Director	
Nursing Home Services	

The Medical Advisor is a physician(s) who provides medical administrative advice and is available on a regular basis for general supervision of the nursing homes health care program. Notwithstanding the fact that he may also provide services as a House Physician, as a Medical Advisor he/she consults on the overall services provided and makes recommendations for improvement.

#### MANAGEMENT DIRECTIVE

The Department, through the Nursing Home Services, includes an established amount in the annual budget of all 30+ bed nursing homes for the services of a Medical Advisor. In return the physician is expected to contribute to the following services:

- 1. Establishment and on-going evaluation of the program for the provision of medical care,
- 2. Advice/consultation on clinical and medical administrative matters to nursing staff, administration and Board as required,
- 3. Preparation of reports and documentation concerning the overall health care program in the nursing home,
- 4. Participation in case conferences and advisory committees relating to medical and/or nursing care,
- 5. Development of a staff health program, in collaboration with other health professionals
- 6. Advice and participation in in-services education programs.

In addition to the above duties, the Medical Advisor may be requested, in special circumstances, to provide services to residents, for which he/she will be compensated separately.

**REFERENCE**: Physician Services - Medical Advisor Contract (Guidelines MD-A-7 G)

TITLE: PHYSICIAN SERVICES-MEDICAL ADVISOR CONTRACT GUIDELINE	NUMBER: MD-A-7 G
SECTION: A. ADMINISTRATION	<b>PAGE:</b> 1 of 3
ORIGINAL SIGNED BY: JANET P. THOMAS Director Nursing Home Services	REVIEWED: January 4, 2016 LAST MODIFICATION: June 30, 2004

Arrangements with Medical Advisor should be formalized in a contract. To assist nursing homes in preparing these contracts, Nursing Home Services has designed a format for service agreements. Nursing homes may use these as guidelines in preparing their individual contracts.

#### **General Principles:**

- 1. The physician will offer professional services to the nursing home according to the philosophy, objectives, policies and regulations of the nursing home.
- 2. The physician must be registered to practice in the Province of New Brunswick by the New Brunswick College of Physicians and Surgeons.
- 3. The physician must exercise his profession in accordance with municipal, provincial and federal regulations that apply to the nursing home and the physician.

#### **Duties/Responsibilities of the Medical Advisor**

- 1. The Medical Advisor is responsible for the establishment and regular evaluation of a program for the provision of medical care.
- 2. The Medical Advisor is responsible for the preparation of reports and documentation, as required, concerning the overall health care program in the nursing home.
- 3. The Medical Advisor makes certain that all residents are provided with satisfactory medical care, regardless of whether their attending physician has a sessional or other arrangement with the nursing home.

- 4. The Medical Advisor accepts appointment as a House Physician, if required by the Board of Directors.
- 5. The Medical Advisor keeps informed of developments in geriatric care and promotes utilization of these concepts in the nursing home.
- The Medical Advisor represents the medical staff in dealing with management and other disciplines.
- The Medical Advisor shall participate in all Standing and/or Ad Hoc Committees of the said nursing home dealing with medical and other matters relating to resident care.
- 8. The Medical Advisor shall hold meetings, as necessary, with the medical staff to discuss topics of interest and concern relating to the care of the residents.
- The Medical Advisor shall provide medical advice on clinical and administrative matters to the staff, Administrator and Board of the nursing home, if and when requested.
- 10. The Medical Advisor, in co-operation with administration, shall advise on and participate in staff in-service education programs.
- 11. The Medical Advisor shall contribute to the development of the staff health program, as required.

#### **Duties/Responsibilities of the Nursing Home**

1.	For the above services, th	Nursing Home agrees to pay the Medical Advisor a
	retainer fee of	per year, to be paid in monthly instalments of
		<u>_</u> .

- 2. The Board shall appoint, by resolution, a Medical Advisor for a period not exceeding one year. Annual reappointment may be made also by resolution.
- 3. The Nursing Home agrees to provide communication to the Medical Advisor with respect to any requests, changes or concerns regarding the medical coverage provided to the residents.
- 4. The Nursing Home agrees to involve the Medical Advisor in any and all committees relating to medical and/or nursing care. The Medical Director shall be advised of all meetings at which his attendance is required.

5. The Nursing Home shall provide all secretarial services necessary for the delivery of the aforementioned duties/responsibilities of the Medical Advisor.

by mutual agi	reement of the parties	e for a period not exceeding hereto and shall be in effe until	•
This contract	may be terminated by	either party on 30 days wr	itten notice.
THIS AGREE	MENT made this	day of	, 20
BETWEEN:			
		(ADMINISTRATOR)	
		(BOARD CHAIRMAN)	_
AND		(M. D.)	
		(IVI. D.)	

TITLE: BUDGET AMENDMENT PROCESS	NUMBER: MD-A-8
SECTION: A. ADMINISTRATION	<b>PAGE</b> : 1 of 3
ORIGINAL SIGEND BY: JANET P. THOMAS Director Nursing Home Services	REVIEWED: August 5, 2004 LAST MODIFICATION: August 5, 2004

The purpose of the budget amendment request form is to provide nursing homes with a method of requesting approval for funding of items outside the nursing home formula budget for the current fiscal year.

#### MANAGEMENT DIRECTIVE

- 1. The nursing home must ensure that the following information is included in the request:
  - a completed <u>Budget Amendment Request Form</u>, approved by the Administrator, Director of Nursing or Accountant.
  - supporting documentation related to the request, including copies of appropriate quotes, invoices, etc.
- 2. The nursing home must then submit their request(s) to the regional liaison officer for **prior approval**.

**Note:** If the request is incomplete, the nursing home will be notified that the request will have to be resubmitted with all necessary information in order to be examined.

- 3. Refer to MD-A-9 for list of items not requiring budget amendment pre approval. All other requests for additional funding must be included on a budget amendment request form.
- 4. Staff at Nursing Home Services shall review and either approve or deny the request. The decision is indicated in section 2 and then a copy is faxed to the nursing home. If approved, the signed copy will need to be used for future payment purposes.

#### 5. Budget Amendment Reimbursement

• In order to receive reimbursement of the <u>approved</u> budget amendment request, the following procedure must be followed:

- A. Section 3 of the budget amendment request form must be completed which includes: Check box for frequency of claim, signature of person who requested additional funding in section 1 (Administrator, Director of Finance or Accountant), date, amount and month requested for guarterly/bi-annual claims.
- B. All invoices and necessary documentation (proof of course, bank loan documents etc...) must be included with the budget amendment reimbursement request.
- C. For quarterly, bi-annual or partial claims please use the same approved budget amendment request form by completing section 3 appropriately. For quarterly claims, sign and date the same approved budget amendment form under claims 1, 2, 3 and 4. D. Fax each claim to the regional liaison officer.
- Note: if all necessary back-up/documentation has already been faxed with the Budget Amendment Request form to the regional liaison officer for approval, it is not necessary to re-fax the backup with the reimbursement request. The budget amendment form with section 3 completed is sufficient.
- Financial Services will reimburse the nursing home up to the <u>approved</u> amount on the budget amendment request. If additional funding is needed, please submit another budget amendment request to the regional liaison officer for the additional amount.
- If the funding approved on the budget amendment request is no longer required (for example, resident is deceased), please fax in the budget amendment request form to Financial Services with CANCEL written across the form.
- 6. Items that have not received approval by the regional liaison officer prior to March 31<sup>st</sup> of the fiscal year will not be approved for payment.
- 7. Reimbursement requests for the current fiscal year must be submitted to the regional liaison officer prior to the date determined by the Department.
- 8. If a request is faxed to the Department, it is not necessary to send the original by mail Faxed invoices are acceptable for payment.
- 9. Receipt of services or goods MUST be within the current fiscal year (April 1<sup>st</sup> to March 31<sup>st</sup>) to be eligible for payment.
- 10. Please note that reimbursement for budget amendments will not be processed until Financial Services has received the completed Certificate of Budget Allocation form from the nursing home.

**REFERENCE**: Request for Budget Amendment Form

FORM TO MANAGE! REGION	REQUEST FOR BUDG	ET AMENDMENT	
	DEMANDE DE MODIFIC	ATION BUDGÉTAIRE	
Requesting Nursing H	lome:	Request number:	
Foyer de soins réquér	ant	Numéro de demande:	
	QUEST FOR CONSIDERATION SIDÉRATION DU FOYER DE SOINS		
Account number:	Detailed description of request	Salaries & benefits	Other
Numéro de compte:	Description détaillée de la demande	Salaires et bénéfices	Autre
lealth Services # : assistance médicale:			
1			
Supporting estimates		Position:	Date:
	on appropriées incluses		
AX TO LIAISON OFFI	CER (506) TELECOPIER A L	AGENTE DE LIAISON (506)	
	nt of Social Development use only / Å être compl ée en vigueur: Duration/Durée: _		
ffeotive Date/Date d'entr		Total Amount/Montant to	otal:
tecommended date/\$1	ignature Regional L.O. / Date recommandée submitted / Approuvée telle que soumise n following limits or changes / Approuvée	Total Amount/Montant to	otal:
decommended date/\$i  Approved as:	ignature Regional L.O. / Date recommandée submitted / Approuvée telle que soumise n following limits or changes / Approuvée ée Denied/Approved date / Date d'approb	Total Amount/Montant to	uivantes:
decommended date/\$i  Approved as:	ignature Regional L.O. / Date recommandée submitted / Approuvée telle que soumise n following limits or changes / Approuvée lée	Total Amount/Montant to	uivantes:
tecommended date/\$i  Approved as: Approved with Denied /Rejet	ignature Regional L.O. / Date recommander submitted / Approuvée telle que soumise n following limits or changes / Approuvée ée Denied/Approved date / Date d'approb Central Office / Bureau central	Total Amount/Montant to  Signature de l'AL régional:  avec changements ou limites su ation/de refus:	uivantes:
Approved as: Approved with Denied /Rejet  FAX TO LIAISON OFFICE Section 3 NURSING HOME REDEMANDE DE REME FAX TO LIAISON OFFI   only claim to be s   partial claim /	ignature Regional L.O. / Date recommandée submitted / Approuvée telle que soumise n following limits or changes / Approuvée lée Denied/Approved date / Date d'approb Central Office / Bureau central CER (506) TÉLÉCOPIER À L'AGEI BOURSEMENT REQUEST BOURSEMENT DU FOYER DE SOINS	Total Amount/Montant to  I'signature de l'AL régional:  avec changements ou limites su ation/de refus:  ITE DE LIAISON (506)  ENTE DE LIAISON       bi-annual claims / réd	uivantes:
Approved as: Approved with Denied /Rejet  FAX TO LIAISON OFFICE Section 3 NURSING HOME REDEMANDE DE REME FAX TO LIAISON OFFI   only claim to be s   partial claim /   final claim for fisc Signature: Claim 1 / Réclame	Ignature Regional L.O. / Date recommandée submitted / Approuvée telle que soumise n following limits or changes / Approuvée ée Denied/Approved date / Date d'approb Central Office / Bureau central CER (S06) TÉLÉCOPIER À L'AGEI MBURSEMENT REQUEST BOURSEMENT DU FOYER DE SOINS FICER (506) TÉLÉCOPIER À L'AG submitted / seule réclamation à soumettre réclamation partielle al year / réclamation finale pour l'année fir Date:  Date:  Auton 1   Supporting copy of paid invoice(s) appropriée(s) de facture	Total Amount/Montant to   Signature de l'AL régional: avec changements ou limites su ation/de refus:   TE DE LIAISON (506)   ENTE DE LIAISON	uivantes:
Approved as: Approved with Denied /Rejet  FAX TO LIAISON OFFICE Section 3 VURSING HOME RE DEMANDE DE REME FAX TO LIAISON OFFI   only claim to be s   partial claim /   final claim for fisc	ignature Regional L.O. / Date recommandée submitted / Approuvée telle que soumise n following limits or changes / Approuvée lée Denied/Approved date / Date d'approb Central Office / Bureau central CER (506) TÉLÉCOPIER À L'AGEI BURSEMENT REQUEST BOURSEMENT DU FOYER DE SOINS FICER (506) TÉLÉCOPIER À L'AG submitted / seule réclamation à soumettre réclamation partielle al year / réclamation finale pour l'année fir Date:  Copie(s) appropriée(s) de facture Date: A	Total Amount/Montant to  I's Ignature de l'AL régional:  avec changements ou limites su ation/de refus:  ITE DE LIAISON (506)  ENTE DE LIAISON     bi-annual claims / réclancière   quarterly claims / réclancière   mount:  tached (s) payée(s) incluse(s)   mount:  tached	uivantes:
Approved as: Approved with Denied /Rejet  EAX TO LIAISON OFFICE Section 3 NURSING HOME REDEMANDE DE REME FAX TO LIAISON OFFI   only claim to be s   partial claim /   final claim for fisc Signature: Claim 1 / Réclaim	ignature Regional L.O. / Date recommandées submitted / Approuvée telle que soumise in following limits or changes / Approuvée iée Denied/Approved date / Date d'approb Central Office / Bureau central CER (506) TÉLÉCOPIER À L'AGE  IMBURSEMENT REQUEST BOURSEMENT DU FOYER DE SOINS FICER (506) TÉLÉCOPIER À L'AGE  IMBURSEMENT DU FOYER DE SOINS FICER (506) TÉLÉCOPIER À L'AGE  IMBURSEMENT DU FOYER DE SOINS FICER (506) TÉLÉCOPIER À L'AGE  IMBURSEMENT DU FOYER DE SOINS FICER (506) TÉLÉCOPIER À L'AGE  IMBURSEMENT DU FOYER DE SOINS FICER (506) TÉLÉCOPIER À L'AGE  I Supporting copy of paid invoice(s): Copie(s) appropriée(s) de facture  Date: Copie(s) appropriée(s) de facture  Copie(s) appropriée(s) de facture  Date: Copie(s) appropriée(s) de facture	Total Amount/Montant to   Signature de l'AL régional:  avec changements ou limites su  ation/de refus:  TE DE LIAISON (506)      bi-annual claims / réclancière     quarterly claims / réclancière   mount:	uivantes:
Approved as: Approved with Denied /Rejet  FAX TO LIAISON OFFICE Section 3 VURSING HOME REDEMANDE DE REME FAX TO LIAISON OFFI   only claim to be s   partial claim /   final claim for fisc Signature: Claim 1 / Réclams Signature:	ignature Regional L.O. / Date recommandées submitted / Approuvée telle que soumise in following limits or changes / Approuvée ée Denied/Approved date / Date d'approb Central Office / Bureau central CER (506) TÉLÉCOPIER À L'AGEI BURSEMENT REQUEST BOURSEMENT DU FOYER DE SOINS FICER (506) TÉLÉCOPIER À L'AGEI BURSEMENT DU FOYER DE SOINS FICER (506) TÉLÉCOPIER À L'AGEI BURSEMENT DU FOYER DE SOINS FICER (506) TÉLÉCOPIER À L'AGEI BURSEMENT DU FOYER DE SOINS FICER (506) TÉLÉCOPIER À L'AGEI BURSEMENT DU FOYER DE SOINS FICER (506) TÉLÉCOPIER À L'AGEI BURSEMENT DU FOYER DE SOINS FICER (506) TÉLÉCOPIER À L'AGEI BURSEMENT DU FOYER DE SOINS FICER (506) TÉLÉCOPIER À L'AGEI FIC	Total Amount/Montant to  I's Ignature de l'AL régional:  avec changements ou limites su ation/de refus:  ITE DE LIAISON (506)  ENTE DE LIAISON     bi-annual claims / réclancière   quarterly claims / réclancière   mount: itached (s) payée(s) incluse(s)   mount: itached (s)   mount: itac	uivantes:

TITLE: EXPENSES NOT REQUIRING	NUMBER: MD-A-9
PRIOR APPROVAL THROUGH	
THE BUDGET AMENDMENT	
PROCESS	
SECTION: A. ADMINISTRATION	<b>PAGE:</b> 1 of 1
ORIGINAL	REVIEWED: January 4, 2016
SIGNED BY: JANET P. THOMAS	LAST MODIFICATION: Feb. 4, 2009
Director	
Nursing Home Services	

Financial Services will process all request for the following items:

- 1. <u>Property taxes</u> invoices should be faxed to Financial Services as soon as the nursing home receives them.
- 2. Reimbursement of annual capital equipment and repair grants paid invoice(s) along with a copy of the approved capital equipment and repairs submission should be faxed directly to Financial Services for reimbursement.
- 3. <u>Leap Year adjustment</u> no invoices are required from the nursing homes. Financial Services will adjust the nursing home's budget during the month of February of each Leap Year.

REFERENCE: Budget Amendment Process MD-A-8

TITLE: PAYMENT TO BOARD  MEMBERS NON-PROFIT  HOMES	NUMBER: MD-A-10
SECTION: A. ADMINISTRATION	<b>PAGE</b> : 1 of 1
ORIGINAL SIGNED BY: JANET P. THOMAS Director Nursing Home Services	REVIEWED: January 4, 2016 LAST MODIFICATION: June 30, 2004

Members of the Corporation (includes members elected to the Board) may be reimbursed for reasonable out-of-pocket expenses while carrying out functions directly related to the corporation.

Members (includes members elected to the Board) cannot be paid salaries, fees, honorariums, stipends, or bonus from company funds.

TITLE: DONATIONS TO OUTSIDE	NUMBER: MD-A-11
ORGANIZATIONS BY NON-	
PROFIT NURSING HOMES	
SECTION: A. ADMINISTRATION	<b>PAGE</b> : 1 of 1
ORIGINAL	REVIEWED: January 4, 2016
ORIGINAL SIGNED BY: JANET P. THOMAS	REVIEWED: January 4, 2016 LAST MODIFICATION: June 30, 2004
	1

To comply with section 22(2) of the *Nursing Homes Act*, which states: "With the approval of the Lieutenant-Governor in Council or in accordance with the regulations, the Minister may provide financial assistance to aid and encourage the establishment, operation and maintenance of nursing homes in the Province, and the financial assistance shall be in accordance with the terms and conditions specified by the Minister and the terms and conditions specified in the approval of the Lieutenant-Governor in Council."

#### MANAGEMENT DIRECTIVE

1. Funds from the approved nursing home budget cannot be used for any other purpose other than for which it was provided to the nursing home, this therefore specifically prohibits the transfer of funds to any outside organization.

TITLE: YEAR-END RECONCILIATION	NUMBER: MD-A-12
SECTION: A. ADMINISTRATION	<b>PAGE</b> : 1 of 4
ORIGINAL SIGNED BY: JANET P. THOMAS Director Nursing Home Services	REVIEWED: January 4, 2016 LAST MODIFICATION: January 4, 2016

The year-end reconciliation consists of a budget/actual comparison schedule, a reconciliation of the various sources of revenue and a final statement on the nontransferable component of the nursing home's budget. This information is compiled from the home's audited financial statement.

Following receipt of a nursing homes' audited financial statement, the Department will prepare several schedules to establish the home's financial position, especially as it relates to the non-transferable component of the home's operating budget.

The income reported under recoveries will be adjusted to exclude non-shareable revenue such as interest and donations in instances where these are identified.

The Department will fund the actual costs of the items identified, as approved nontransferable expenditures, in accordance with established policy.

If the nursing home incurred a deficit, the Department will adjust the semi-monthly payment of the home for the amount indicated as due to the nursing home.

If a surplus is incurred, the amount to be recovered will be deducted from the semimonthly payments of the home. The surplus is listed under "recover from nursing home".

If the amount set aside in the Canada Mortgage and Housing Corporation (CMHC) reserve is less than the amount budgeted, this variance will not be recovered. However, the funds are to be deposited into the reserve bank account.

<u>REFERENCES</u>: Form 1 - <u>Non – Transferable Expenditures</u>

Form 2 - <u>Nursing Home Services Comparison</u> Budget/Actual for the Year Ended.

Form 3 - <u>Nursing Home Services Year-End</u> Reconciliation for the Year Ended.

			FORM 1	/ FORMULAIRE 1	
YEAR END SETTLEMEN	IT / RÈGLEMENT	D'EXERCICE DE FIN	D'ANNÉE		
FOR THE FISCAL YEAR ENDED MARC	<b>⊔ 31 2012 / D</b> OUE	O I 'EYEDOICE TERMI	NÉE I E 34 MADO	2013	
FOR THE FISCAL TEAR ENDED MARC	n 31, 2013 / POUR	CLEXERCICE TERIVII	NEE LE 31 MARS,	2013	
	Nursing Hom	е			
		APPROVED	ACTUAL	VARIANCE	
		BUDGET APPROUVÉ	DÉPENSES RÉELLES	ÉCART	
NON-TRANSFERABLE EXPENDITURES / ÉLÉN	IFNTO				
ION-IRANSFERABLE EXPENDITURES / ELEN	IEN I S				
NON-TRANSFÉRABLES:					
PENSION PLAN / RÉGIME DE PENSION				0	
MORTGAGES / HYPOTHÈQUES				0	
C.M.H.C. RESERVE / RÉSERVE DE LA S.C.H.L.				0	
APPROVED BANK LOANS / EMPRUNTS BANCAIRES A	PPROUVÉS			0	
RETIREMENT ALLOWANCES / ALLOCATIONS DE RETI	RAITE			0	
NURSES RETENTION PREM./ PRIMES DE RÉTENTION	INFIRMIER(ES)			0	
SUBTOTAL / SOUS-TOTAL		0	0	0	
LESS C.M.H.C. 56.1 SUBSIDY / MOINS: SUBSIDE S.C.H.	L. 56.1			0	
TOTAL		0	0	0	
DUE TO NURSING HOME / SOMME DÛ AU FOYER DE S	OINS			0	
RECOVER FROM NURSING HOME / SOMME À RECOUV	/RIR DU FOYER DE S	OINS		0	
	ÉRIFICATION ET À L'				

						FORM 2 / F	ORMULAIRE 2
	COMPARISON BUDG	GET TO ACTUAL / ÉTA	T COMPARA	TIF DU BUDG	ET ET DES DÉ	PENSES RÉFILE	S
		EAR ENDED MARCH 31,					
				g Home		,	
			APPROVE D BUDGET	VACANT BED DAY RECOVERY	NET APPROVED	ACTUAL	VARIANCE
			BUDGET		BUDGET		
			APPROUV É	RECOUVREMENT POUR LIT VACANT	APPROUVÉ NET	DÉPENSES RÉELLES	ÉCART
	INCOME / REVENU						
Residents &	Dent Subsidy / Subside	es - Pensionnaires et Ministèr	0	0	0	0	0
		Équipement et Réparation	0		0	0	0
	veries / Autre - Sommes		0		0	0	0
TOTAL INCO	ME / REVENU TOTAL		0	0	0	0	0
I O IAL INCO	MIL / REVENU IUIAL		U	U	U	U	U
	EXPENSES / DÉPENSE	ES					
SALARIES /	TRAITEMENTS ET SAL	AIRES					
CALARIES /	TRAITEMENTS ET SAL	- AINEU					
Care / Soins				0			0
Activation / A					0		0
Administratio Dietary / Alin				0	0		0
	nentation nen / Buanderie et Linge	9		0			0
Housekeepir	ng / Ménage			0			0
Plant operat	ion / Exploitation des ins	stallations		0	0		0
TOTAL			0	0	0	0	0
SUPPLIES 8	EXPENSES / FOURNI	TURES ET DÉPENSES					
Care / Soins				0	0		0
Activation / A					0		0
Administratio	on				0		0
Dietary / Alin				0			0
	nen / Buanderie et Ling ng / Ménage	B		0			0
	ion / Exploitation des ins	stallations		0			0
Maintenance	& Repairs / Entretien e	t Réparations			0		0
	ment / Équipement mine				0		0
⊨quıpment 8	Repair Grant / Octroi -	Équipement et Réparation			0	0	0
TOTAL			0	0	0	0	0
OTHER / AU	TRES						
Pastoral / Se	rvice religieux				0		0
Personel Be	nefits / Avantages socia	ux			0		0
WHSCC / CS					0		0
Education / I	= aucation				0		0
TOTAL			0		0	0	0
CAPITAL							
	Hypothèques		0		0	0	0
	serve / Réserve de la S.		0		0	0	0
	nk Loans / Emprunts ba	meanes approuves	0		0	0	0
TOTAL			0		0	0	0
TOTAL EXP	I Enses / Dépenses to	TALES	0	0	0	0	0
	NET VARIANCE / ÉCAF					0	0
		ENUS SUR LES DÉPENSES S) D'APRÈS LES ÉTATS FIN					

					FORM 3 / FORMULAIRE 3
YEAR END REG FOR THE FISCAL YEAR ENDED M.	ARCH	CILIATION / ÉTAT I 31, 2013 / POUR I Sing Home			31 MARS, 2013
		APPROVED		ACTUAL	VARIANCE
		BUDGET APPROUVÉ		DÉPENSES RÉELLES	ÉCART
INCOME / REVENUS					
DEPARTMENT OF FAMILY & COMM. SERV. / MINISTÈRE DE FAMILIAUX & COMM.	S SER	VICES			
- RESIDENT SUBSIDY / SUBSIDES AUX PENSIONNAIRES ( RÉPARATION	0 0 - E	EQUIPMENT & REPAIR G	GRANT	/ OCTROI- ÉQUIPEMENT ET	000
RESIDENTS / PENSIONNAIRES	0				
<ul> <li>PRIVATE PAY / PAIEMENTS - PARTICULIERS</li> <li>SUBSIDIZED / PAIEMENTS SUBVENTIONNÉS</li> </ul>	0	0	o		
OTHER / AUTRE: RECOVERIES / SOMMES RECOUVRÉES					
- 56.1 SUBSIDY / SUBSIDE 56.1 0 - OTHER / AUTRE 0 0	0	0			
TOTAL		0		<u> </u>	0
INDICES:				TOTAL	PER BED / PAR LIT
CARE SUPPLIES / FOURNITURES POUR LES SOINS  (EXCLUDING RETAINER & SESSIONAL FEE) / (SAUF LES ACOMPTES ET LES HONORAIRES POUR LES SERVICES MÉDICAUX)				0	, #DIV/0!
				TOTAL	% OF SALARIES / DES SALAIRES
GROUP HEALTH & LIFE / ASSURANCE GROUPE VIE ET INSURANCE / SANTÉ				0	#DIV/0!
		CEILING / TOTAL DES			
C.M.H.C. RESERVE / RÉSERVE S.C.H.L.		REQUISES 0		ACTUAL / RÉELS 0	VARIANCE / ÉCART 0
SICK LEAVE LIABILITY / DETTE - JOURS DE MALADIES				0	

TITLE: CMHC REPLACEMENT RESERVE	NUMBER: MD-A-13
SECTION: A. ADMINISTRATION	<b>PAGE</b> : 1 of 4
ORIGINAL	REVISED: January 4, 2016
ONIGINAL	ILL VIOLD: January 4, 2010

Nursing homes that have mortgages subsidized and/or financed by Canada Mortgage and Housing Corporation (CMHC) may have established a Replacement Reserve Fund in accordance with the original mortgage operating agreement. The amount is included as a non-transferable expense in the home's annual budget and must be credited to the Fund Account until the approved maximum amount is reached.

In addition, effective April 1, 1990, interest earned on the replacement reserve account must be credited to the Fund Account and clearly identified on the "Details of Non-Transferable Expenditures" schedule to the audited financial statements entitled "Interest Earned During Year". The Fund Account maximum is defined as the maximum amount as per Section 26/27 (formerly 15/15.1) and 95 (formerly 56.1) of the National Housing Act, plus accumulated earned interest thereon. Failure to report the interest accumulated in the Fund Account could result in reduced funding to the CMHC reserve.

The Replacement Reserve Funds shall only be used to pay for building repairs and/or replacement of capital equipment and not for ordinary maintenance and minor repairs to buildings and grounds.

Prior to the expenditure of any funds from the Replacement Reserve Fund Account, the nursing home must submit their request on the enclosed form with supporting documentation and copy of 3 estimates to the regional liaison officer who will review and submit a request for approval to the regional supervisor.

**Note**: The accumulated interest in the account fund must be used first.

REFERENCES: Request for Approval of Replacement Reserve Funds Form

Capital Items - Replacement Reserve

$\tilde{\mathcal{L}}$	
Brunswick	

# REQUEST FOR APPROVAL TO USE REPLACEMENT RESERVE FUNDS

To: R	egional Liaison OfficerFax:					
Name	of Nursing Home:Fax:					
Date:_	CMHC Reserve balance to date:					
	1. Item requested:					
2.	Supporting information includes:					
	2(a) Reason for this request:					
	2(b) Copy of three estimates: ☐ Yes ☐ No					
SIGNA	SIGNATURE : NURSING HOME ADMINISTRATOR					
	PROVAL TO USE \$ FROM REPLACEMENT RESERVE FUNDS					
	FUSAL					
SIGNA	ATURE:DATE REGIONAL LIAISON OFFICER					
	REGIONAL LIAISON OFFICER					
SIGNA	ATURE:DATE REGIONAL SUPERVISOR					
COMM	REGIONAL SUPERVISOR MENTS:					

#### **CAPITAL ITEMS - REPLACEMENT RESERVE**

The following is the **STANDARD LIST** of capital items that can be paid for out of the replacement reserve:

#### a) MAJOR BUILDING COMPONENTS

- roofs, including coating, flashing eaves trough and downspouts
- exterior wall finishes having a generally expected definite useful life expectancy that is less than the life expectancy of the project, including major exterior re-painting and stucco (would not include painting of trim, touch-ups etc.)
- exterior doors and windows
- · replacement of insulation
- exterior caulking where accessibility is a major restriction (e.g., requiring scaffolding) and the replacement is therefore a major undertaking
- above ground waterproofing including vapor barriers

#### b) MAJOR BUILDING SERVICES

- heating systems, including boilers (hot water or steam), forced air furnaces, radiant heat components, solid fuel burning systems, chimneys and related components
- domestic hot water tanks, booster pumps, circulating pumps and sump-pumps found in multiple unit buildings (fittings and controls replaced during the course of regular, routine maintenance are not eligible)
- Septic tanks and tile beds
- required air handling systems

#### c) BASIC FACILITIES

- kitchen facilities such as stoves and refrigerators, dishwashers, washers, dryers, ice makers, sink and faucet installations, water softening systems, sewage systems, etc.
- counter tops and cabinets
- bathroom facilities such as toilets, sinks and fixtures, vanities, tubs and fixtures

#### d) SAFETY FEATURES

- fire alarm system such as hardwired smoke alarms, smoke and heat detectors linked to central alarm
- · required firefighting or prevention equipment
- emergency lighting
- call bell system / intercom system
- other safety items

#### e) OTHER MAJOR FACILITIES, EQUIPMENT AND FEATURES

- major repairs to paving, enclosed garage, driveway and walkway surfaces including multiple unit garage surfaces, concrete slabs and grounds due to wear (not to include up-grading or enhancement
- replacement of maintenance and grounds equipment
- garbage disposal systems (eg., compactors, disposers)
- interior floor coverings, including common areas and suites
- exterior fences
- laundry equipment
- water softeners where hardness of well water makes these a necessity

#### f) REGULATED CHANGES

□ Regulatory or legislated requirements for changes that apply to existing buildings and where the authority having jurisdiction requires replacement or upgrading within a definite period of time.

TITLE: ANNUAL AUDITED FINANCIAL STATEMENTS –	NUMBER: MD-A-14
FORMAT	
SECTION: A. ADMINISTRATION	<b>PAGE</b> : 1 of 9
ORIGINAL	REVIEWED: December 1, 2019
SIGNED BY: SCOTT GREEN	LAST MODIFICATION: December 1,
Director	2019
Nursing Home Services	

To assist homes in preparing the audited financial statements submitted to the Department no later than July 31st in each year. Refer to Regulation 37(1).

For fiscal years ending March 31, 2020 onward, the audited financial statements submitted to Nursing Home Services must be prepared in accordance with Canadian accounting standards. The audited financial statements will continue to require the schedules and related information for year-end reconciliation purposes as detailed in the reference below.

The standard format of the audited financial statements conforms to the Nursing Home Chart of Accounts (MD-A-15-G). The format is intended to assist the Department and the boards of directors of nursing homes in their joint responsibility of accounting for provincial funds. This in no way curtails the authority of the board to request its external auditors to prepare other schedules of interest to the home.

**REFERENCE**: Schedules Required by Nursing Home Services

## Appendix 1 – Schedules Required by Nursing Home Services

## a) Details of Income

#### i) Resident Subsidy & Grants

Department of Social Development	Final Pay Document	XXX
Financial Statements	·	XXX

If these two amounts differ please provide a reconciliation schedule.

## ii) Resident Revenue

Total Resident Revenue Reports	XXX
Financial Statements	XXX

If the resident revenue reported on the monthly resident revenue reports does not agree with the resident revenue reported in the Financial Statements a schedule reconciling these amounts is required.

iii) The schedule Details of Other Income should present a breakdown of:

- Sessional Fees (Medicare)
- Grants (excluding Department of Social Development)
- Outreach Program
- Miscellaneous Recoveries
  - o Non-benefit drugs, medical supplies, dietary, other
- Meals on Wheels
- Day Care

## b) Schedule of Expenses

The schedule of expenses should present information for the following expenses:

## Nursing Care Services

- Care Supplies
- Other Supplies
- Sessional Fees
- Medical Advisor Fee
- Incontinent Supplies, if applicable

## **Administration**

- Advertising
- Bonding and Insurance
- Office Equipment Repairs

- Bank Service Charge
- Bank Interest
- Postage
- Printing, Stationary & Office Supplies
- Audit Fee
- Legal Fee
- Telephone
- Travel & Convention Board
- Travel & Conventions Employees
- Travel Carfare and Local
- Membership Dues
- Service Bureau Fees
- Other

### Dietary

- Food
- Cleaning Supplies & other
- Dish & Utensil Replacement
- Purchased Service

## Laundry and Linen

- Supplies General
- Linen Replacement
- Purchased Service
- Incontinent Supplies, if applicable

## Housekeeping

Supplies General

## Plant Operation and Maintenance

- Fuel
- Electricity
- Water & Sewage
- Insurance
- Maintenance & Repairs Building & Ground
- Maintenance & Repairs Equipment
- Vehicle Expenses
- Property Taxes
- Purchased Service

**Note:** Fuel and Electricity **must** be reported separately.

## Personnel Benefits

• Employment Insurance

## Department of Social Department Nursing Home Services

## **Management Directives**

- Canada Pension Plan
- Pension Plan\*
  - Management
  - o C.U.P.E.
  - Nurses
  - Specialized Health Care Professionals
- Uniform Allowance
- Group Health Insurance
- Group Life Insurance
- Retirement Allowance
- Severance Allowance
- Workplace Health, Safety and Compensation Commission
- \* The Department will request, on a yearly basis, a detailed listing of pension plan contribution in an Excel template (referred to as the Pension Submission). The information requested will include employee classification, pensionable earnings, pensionable hours and employee pension contributions.

## **Equipment and Repair Grant Expenses**

- Equipment
- o Repair

## c) Details of Non-transferable Expenditures

The non-transferable expenditures consist of Provincial contribution to repay the principal, interest on approved mortgages and bank loans and the C.M.H.C. reserve.

	Balance <u>April 1, 20XX</u>	Balance <u>March 31, 20XX</u>	Interest Rates <u>March 31, 20XX</u>	Repaid <u>Principal</u>	Repaid <u>Interest</u>	<u>Total</u>
Mortgage I Mortgage II						
Mortgage III Bank Loan I		<u> </u>	<u> </u>			
Bank Loan II Bank Loan III						

<sup>\*</sup> Please specify next renewal date for any mortgages and maturity date for both loans and mortgages.

	Balance	Contributions	Interest	Funds	Balance	Total C.M.H.C. Reserve
	<u> April 1, 20XX</u>	<u>During Year</u>	Earned <u>During</u>	Expended	<u>March 31,</u>	<u>Requirements</u>
			<u>Year</u>	<b>During Year</b>	<u>20XX</u>	
C.M.H.C.						
Reserve						

<sup>\*</sup> Please specify portion of reserve which is principal and portion which is interest.

## d) Comparison of Budget with Actual Allowable Expenditures and Shareable Income

The Department is responsible for preparing the final total budget figures for the past fiscal year and determining how much was appropriated for operational and non-transferable funding. The Nursing Home is required to readjust the budget figures for individual departments to the latest budget amendment accordingly. Only then is a comparison of budget against actual expenditures meaningful.

Comparison of Actual and Budget Income and Expenses Year Ended March 31, 20XX

<u>Budget</u> <u>Actual</u> <u>Variance</u>

#### Income

Residents & Dept. Subsidy Equipment & Repair Grant Vacant Bed Day Recovery\* Other Recoveries Total Income

### **Expenses**

Salaries:

Care Services

Rehabilitation Services

Administration

**Dietary Services** 

Laundry & Linen

Housekeeping

Plant Operation

Total

#### Supplies:

Care Services

Rehabilitation Services

Administration

**Dietary Services** 

Laundry & Linen

Housekeeping

**Plant Operation** 

Maintenance & Repairs

Minor Equipment

Equip. & Repair Grants

Major Repairs

Total

#### Other:

Pastoral Services
Personnel Benefits

Education
Total
Capital:
Mortgage Blended Payments
Approved Bank Loan
Reserve per CMHC Agreement
Total
Total Expenses

**NET VARIANCE** 

## e) Estimated Year End Reconciliation

	<u>Budget</u>	<u>Actual</u>	<u>Variance</u>
Mortgage Bank Loan C.M.H.C. Reserve Pension Plan Retirement Allowance RN Retention Premium			
Sub-Total			
Less:			
C.M.H.C (formerly 56.1) Subsidy			
Employers share of pension contribution on salaries in excess of Department approved pay plan	XXXXXX		
Total			_

Estimated Year End Reconciliation due from (to) the Department of Social Development

<sup>\*</sup> This amount should be reported as a MINUS revenue

#### **Additional Information**

- ➤ All Nursing Homes should use as a reference guide the chart of accounts developed by the Accounting and Information Committee of the N.B. Association of Nursing Homes Inc.
- Some Nursing Homes net income against expenses. This practice does **not** conform to the method the Nursing Home Budget is prepared and distorts the fair evaluation of the Nursing Home Financial Statements. The Department requests the Nursing Homes and Auditors to refrain from this practice.
- In instances where a Nursing Home is annexed to another facility (such as an apartment complex, retail space, daycare, etc.) and an integrated financial statement is prepared a separate schedule is required allocating the income and expenses between the two facilities based on a consistent accounting policy approved by the Board and acceptable to the Department of Social Development.
- ➤ Non-Budgeted Income is:
  - o Interest
  - Gifts and Donations
- ➤ Non-Budgeted Expenses are:
  - Interest on Unapproved Bank Loans
- > A payment log is available at the end of the fiscal year from Financial Services, Department of Social Development, upon request.

TITLE: CHART OF ACCOUNTS	NUMBER: MD-A-15 G
GUIDELINE	
SECTION: A. ADMINISTRATION	<b>PAGE</b> : 1 of 60
ORIGINAL	REVIEWED: January 4, 2016
SIGNED BY: JANET P. THOMAS	LAST MODIFICATION: June 30, 2004
Director	
Nursing Home Services	

This document is a master chart of accounts, account descriptions and checklist of supplies and services which provides guidelines for a standard accounting reporting system for nursing homes throughout the Province. It was developed by the Accounting and Information Committee of the N.B. Association of Nursing Homes Inc.

The chart will guide nursing homes in setting up a general ledger and selecting accounts to which various items of supplies and other expenses can be charged.

**REFERENCE**: Chart of Accounts

TITLE: MONTHLY FINANCIAL REPORTING	NUMBER: MD-A-16
SECTION: A. ADMINISTRATION	<b>PAGE</b> : 1 of 6
ORIGINAL	REVIEWED: January 4, 2016
SIGNED BY: JANET P. THOMAS  Director  Nursing Home Services	LAST MODIFICATION: January 4, 2016

The Monthly Revenue Report enables Nursing Home Services to determine the amount of subsidization to send to the nursing home. It also ensures the subsidized amount is consistent with the financial assessment for each resident of a nursing home. Section 36 of the Regulation 85-187 defines the requirements of the Department, which states: "To qualify for financial assistance under the Act, an operator shall submit to the Minister such statements, reports and other evidence as may at any time be required by the Minister which may include an annual budget indicating the estimated cost of providing all services in the nursing home."

#### MANAGEMENT DIRECTIVE

1. Monthly reports must be completed as follows and submitted by Fax to the Department by the 15th of the month following the month being reported. Nursing Homes who fail to report by the 15th will have their payment of the 5th held until the 20th of the following month.

Appendix A contains detailed information by client of the revenue collected during the month. The revenue information from Appendix A, (Part 1) will appear summarized at the top of Appendix B, which is required for payment purposes. The bottom part of Appendix B includes information on Relief beds and is for information only.

2. Instructions for completing each section are as follows:

#### A. Appendix A - Revenue Detail:

Name of Resident and Revenue Code:

The name of the resident occupying a regular bed will appear with a revenue code next to it. Private pay residents will use the code PP while the subsidized residents will use the code SR. The names of the residents occupying the Relief Care beds and the dates used should also be included with the information relating to the type of bed. Codes will be used to indicate the type of bed:

RP Relief Care Permanent RT Relief Care Temporary

- Actual Resident Revenue for the Month
   The resident revenue contribution will appear beside their name and revenue code
- Actual Resident Days
   The number of days the resident occupied the bed should be reported.
- Transferred Residents
   The day a resident is transferred to your nursing home is considered a resident day. Therefore the resident is to be charged for that day.

The day a resident is transferred <u>from your home</u> to another home is not to be counted as a resident day. The day of transfer is to be treated as a vacant bed day.

This will ensure that residents are not charged twice for the same day.

Discharged or deceased Residents
 In the case of death or discharge, the actual day of death or discharge is considered a resident day. The resident is charged for that day as the nursing home bed is not available.

## B. Appendix B - Nursing Home Monthly Resident Revenue Report

- Actual number of Residents on Last Day
   The number of residents in the home by classification (Private pay and subsidized) on the last day of the month is to be recorded in the column. Approved Relief Care bed residents are to be included with the number of subsidized residents.
- Actual Number of Separations
   The number of residents permanently discharged during the reporting period excluding Relief Care.
- Actual Number of Vacant Bed Days
   The total numbers of vacant days excluding Relief Care beds are to be reported in this section. Assume relief care beds are fully occupied.

Please note that the total number of days (actual resident days and vacant days) must equal the number of days available during the period.

Example: 30 beds x 31 days = 930 resident days.

## Relief care beds

This section should contain only actual data i.e. the total revenue, the number of approved beds and the numbers of days the beds were actually occupied.

# Appendix B NURSING HOME MONTHLY RESIDENT REVENUE REPORT DEPARTMENT OF SOCIAL DEVELOPMENT

FOR THE MONTH O	F				
NURSING HOME					
DATE SUBMITTED_					
	FOR THE	ENUE	ACTUAL # OF RESIDENTS ON LAST DAY OF MONTH	DA	DENT YS ppendix A)
PRIVATE PAY					
SUBSIDIZED					
TOTAL					
	ACTUAL	NUMBER OF	SEPARATIONS		
	_	_	VACANT DAYS	ys)	
	VACANT	DAYS FOR S	SPECIAL UNITS		
Applicable to Loch Lom	ond Villa, Mill	Cove, Mount. S	St.Joseph & Residen	ces Inkerman	
*NOTE: TOTA	AL RESIDENT		VACANT DAYS + TOT		PECIAL UNIT=
RELIEF CARE		ACT REVE	-	DAYS APPROVED	DAYS USED
	RMANENT IPORARY				
Please forward by t	he 15 <sup>th</sup>			l	
Department of Social Financial Services Payment Officer P.O. Box 6000	al Developn	nent		AUTH	ORIZED BY:
Fredericton, N.B. E3B 5H1 FAX: 453-2032				Admin	istrator

Appendix A Part 1

## **REVENUE DETAILS**

		KLVLITOL	DETAILS
NURSING HOME:			-
MONTH OF:			_
REVENUE CODES:	PP SR	Private Pay Subsidized Resident	

## **REGULAR BEDS**

<b>5</b> ,	Revenue	Revenue	" (5
Resident name	Code	Amount	# of Days
TOTAL (to be brought forward to App			

Appendix A Part 2

## **REVENUE DETAILS**

NURSING HOME:					
MONTH OF:					
REVENUE CODES: R		f Care Perma f Care Tempo			
OTHER BEDS					
Resident Nam	e	Bed Type	Revenue Amount	# of Days	Dates Used
TOTAL (to be brought fo	orward to A	ppendix B)			,

TITLE: CAPITAL EQUIPMENT AND REPAIR GRANT	NUMBER: MD-A-17
SECTION: A. ADMINISTRATION	<b>PAGE</b> : 1 of 5
ORIGINAL	REVIEWED: January 4, 2016
SIGNED BY: JANET P. THOMAS  Director  Nursing Home Services	LAST MODIFICATION: January 4, 2016

The Capital Equipment and Repair Grant provides funding to nursing homes for major equipment and repairs. For homes that have a Canada Mortgage and Housing Corporation (CMHC) reserve, the Capital Equipment and Repair Grant provides funding for major equipment and repairs which are not included under the CMHC reserve (See MD-A-13).

#### MANAGEMENT DIRECTIVE

1. The nursing home shall complete the Capital Equipment and Repair Request forms for the next fiscal year based on identified priorities and on approval by the Board of Directors of the home.

Approval for funding by Nursing Home Services is based upon the Criteria for Capital Equipment and Repair Requests and is subject to available funds.

Payment will be based on submitted invoices and unused funds will be retained by the Department.

REFERENCES: Criteria for Capital Equipment and Repair Requests

Items Eligible for Capital Equipment and Repair Grant Funding

<u>Capital Repair Request form</u> <u>Capital Equipment Request form</u>

#### CRITERIA FOR CAPITAL EQUIPMENT AND REPAIR REQUESTS

The following criteria shall be used to determine whether funding for a particular item should be requested through the Capital Equipment and Repair Request process. These criteria shall be used by Nursing Home Services in the approval process.

The requests must be related to:

- 1. The following guiding principles:
  - provide for the comfort and safety of residents and staff
  - provide for the quality of life of residents and staff
  - improve efficiency
  - will be in accordance with the nursing home's strategic plan (3-5 years)

or

 Infractions identified by various licencing agencies associated with the nursing home e.g., Nursing Home Services; Office of the Fire Marshal, Public Health, WorkSafe NB and Department of Post-Secondary Education, Training and Labour.

(Please attach copy of order)

or

- 3. Items identified during Nursing Home Services inspection process. (Please note source and date on Capital Equipment and Repair Request forms)
- 4. Any request for renovations must be accompanied by:
  - detailed statement of the purpose of the renovation
  - problems identified and proposed solutions
  - sketch of details proposed renovation plans
  - copy of existing floor plans (section for proposed renovations)
  - cost of renovations
  - operational cost (if any)
  - source of funding

## ITEMS ELIGIBLE FOR CAPITAL EQUIPMENT AND REPAIR GRANT FUNDING

- 1. Additions to original fixed equipment, e.g., additional stoves, fridges, washers, dryers, etc.
- 2. Replacement of furnishings, e.g., linen, beds, curtains, bedroom furniture, lounge furniture, etc.
- 3. Up-grading or enhancements to grounds, e.g., patios, landscaping, etc.
- 4. Up-grading or repairs to building infrastructure, e.g., flooring, painting, roofing, etc.
- 5. Replacement of nursing care equipment, e.g., suction machines, sterilizers, resident lifts, commodes, special mattresses, wheelchairs, geriatric chairs and other items related to the comfort of the residents.
- 6. Replacement and/or upgrading of office equipment, e.g., fax machines, filing cabinets, etc.
- 7. Purchase of equipment to be used for resident entertainment and/or education, and staff education.

**NOTE:** For the homes who do not have a CMHC reserve, the items listed in the Capital Items - Replacement Reserve enclosed with Management Directive MD-A-13 will be considered for funding under the Capital Equipment and Repair Grant.



December 31, XXXX

# CAPITAL REPAIR REQUEST FORM xxxx/xxxx IN ORDER OF PRIORITY (MAXIMUM 5)

**DATE SUBMITTED:** 

	DETAILED DESCRIPTION OF REPAIRS OR RENOVATIONS	COST MUST INCLUDE: 0.5 HST, INSTALLATION, SHIPPING AND HANDLING	DEPARTMENT OF SOCIAL DEVELOPMENT (DSD) USE ONLY	
PRIORITY	INDICATE RELATIONSHIP TO CRITERIA - ATTACH DOCUMENTATION		APPROVE D AMOUNT	COMMENTS
1				
2				
3				
4				
5				
	(BOARD CHAIR) :	SIGNATURE (DSD)		



December 31, XXXX

# CAPITAL EQUIPMENT REQUEST FORM XXXX/XXXX IN ORDER OF PRIORITY (MAXIMUM 5)

**DATE SUBMITTED:** 

-DESCRIPTION OF ITEMS - INDICATE RELATIONSHIP TO CRITERIA	COST MUST INCLUDE: 0.5 HST, INSTALLATION, SHIPPING AND HANDLING	DEPARTMENT OF SOCIAL DEVELOPMENT (DSD) USE ONLY	
-ATTACH DOCUMENTATION		APPROVED AMOUNT	COMMENTS
	- INDICATE RELATIONSHIP TO CRITERIA	- INDICATE RELATIONSHIP TO CRITERIA -ATTACH DOCUMENTATION  INCLUDE: 0.5 HST, INSTALLATION,	-DESCRIPTION OF ITEMS - INDICATE RELATIONSHIP TO CRITERIA -ATTACH DOCUMENTATION  COST MUST INCLUDE: 0.5 HST, INSTALLATION, SHIPPING AND HANDLING APPROVED

TITLE: PAY DOCUMENT	NUMBER: MD-A-18
SECTION: A. ADMINISTRATION	<b>PAGE</b> : 1 of 2
ORIGINAL	REVIEWED: January 4, 2016
SIGNED BY: JANET P. THOMAS	LAST MODIFICATION: January 4, 2016
Director	
Nursing Home Services	

The Department has implemented a Request for Payment form which identifies all payments, (grants for equipment and repairs, budget amendments etc.) made to a nursing home each fiscal year.

The document will also indicate the total payments made to a home on a year to date basis, eliminating the need to send a separate list of payments made to a home at the end of the fiscal year.

This document must be retained and presented to the home's auditor to verify the payments made by the Department.

REFERENCE: Request for Payment, Nursing Home Pay Document

## **Management Directives**

	Ministère du Développement Socia	EN Page 1 c	of/de 1
Nursing Home Pay Document		Compte rendu des paiements au f	oyer de soins
For the Fiscal Year Ending March 31, 2014 Pour l'année financière se terminant le 31 mars 201	4	Pay Document Number / N° de document de paye:	
Facility/Établissement:		Payment Date / Date du paiemen	t:
Monthly Rate as per Budget / Taux mensuel du bit Less: Monthly Tax Adjustment / Deduire: Ajustem Approved Payment Rate / Taux de paiement appr Number of Approved Beds / Nombre de list appro Approved Budget for Month / Budget mensuel approved Budget Mensuel Budget	ent mensuel de la taxe rouvé uvés		
Less: Resident Revenue for _ Déduire: Revenue mensuel pour			
Dept. of Social Development Resident Subsidy/ Subvention aux pensionnaires du Ministère du Dé	veloppement Social		
Subvention aux pensionnaires du Ministère du Dé Adjustment / Ajustement Total	eveloppement Social		nt / Montant
Subvention aux pensionnaires du Ministère du Dé	eveloppement Social		nt / Montant  nt / Montant
Subvention aux pensionnaires du Ministère du Dé Adjustment / Ajustement Total Budget Amendment / Modification budgetaire			
Subvention aux pensionnaires du Ministère du Dé Adjustment / Ajustement Total Budget Amendment / Modification budgetaire Total Subtotal Adjustments and Budget Amendments /	ons budgétaires		nt / Montant
Subvention aux pensionnaires du Ministère du Dé Adjustment / Ajustement Total Budget Amendment / Modification budgetaire Total Subtotal Adjustments and Budget Amendments / Somme partielle des rajustements et des modification	ons budgétaires		nt / Montant 0.00
Subvention aux pensionnaires du Ministère du Dé Adjustment / Ajustement  Total  Budget Amendment / Modification budgetaire  Total  Subtotal Adjustments and Budget Amendments / Somme partielle des rajustements et des modification  Revenue Adjustment for / Ajustement de	ons budgétaires revenue pour		nt / Montant 0.00

TITLE: RETENTION AND	NUMBER: MD-A-19
DESTRUCTION OF RECORDS	
AND DOCUMENTS	
SECTION: A. ADMINISTRATION	<b>PAGE</b> : 1 of 2
APPROVAL: JANET P. THOMAS	<b>REVIEWED:</b> January 4, 2016
Director	LAST MODIFICATION: January 4, 2016
Nursing Home Services	

This management directive refers to nursing home records and documents which are administrative in nature, and of interest to government authorities. For resident records, nursing homes should refer to sections 14(1) and 15 of the *Nursing Home Act*.

#### MANAGEMENT DIRECTIVE

- 1. Each nursing home board is to establish a policy with respect to the destruction of records and documents listed below. With the exception of purchase and sales records, no other authorization is required to destroy these records and documents once the minimum retention periods specified have expired. For purchase and sales records the regulations of the Revenue Administration Act require their retention until such time as a sales tax audit has been performed or written permission for their disposal has been obtained from the Department of Finance, Tax Administration Branch, P.O. Box 6000, Fredericton, N.B. E3B 5H1.
- 2. Any questions regarding the records listed and matters of potential legal liability should be referred to a nursing home's legal counsel.
- 3. Following is a list of the more common records of a nursing home business office and their minimum retention periods.

## PERMANENT RETENTION

Resident Trust Account Ledger
Audited Financial Statements
General Ledger
General Journal
Cash Receipts Journal
Cash Disbursements Journal
Voucher Register
Revenue Register
Employee's Earnings Record
Board Minutes
Articles of Incorporation
Real Property Deeds
Fixed Asset Ledger

## Department of Social Department Nursing Home Services

## **Management Directives**

Insurance Policies Correspondence re: Legal Matters Accounting Policies

## SIX YEARS PLUS CURRENT YEAR

Cash Receipts
Time Book (employees)
Paid and Cancelled Payroll Cheques
Paid and Cancelled Current Account Cheques
All other records pertaining to collection, with holding or deduction of tax or other amounts payable to Revenue Canada
Resident Financial Status Forms

## FIVE YEARS PLUS CURRENT YEAR

Journal Vouchers
Purchase Orders
Lease Agreements (From date of expiration of Agreement)
Receiving Reports
Stores Ledger Cards
Creditor Statements
Lost of Capital Equipment Purchases

## THREE YEARS PLUS CURRENT YEAR

Relief Care Bed Report
Stores Requisitions
Quarterly Resident Revenue Report
Quarterly Expenditure Report
Nursing Home Board Monthly Statements
Return of Residential Care Facilities

## **B. RESIDENT SERVICES**

TITLE: EXTRA MURAL PROGRAM SERVICES	NUMBER: MD-B-1
SECTION: B. RESIDENT SERVICES	<b>PAGE</b> : 1 of 1
ORIGINAL	REVIEWED: January 4, 2016
SIGNED BY: JANET P. THOMAS  Director  Nursing Home Services	LAST MODIFICATION: June 30, 2004

#### PREAMBLE

The Extra Mural Program provides the following services to nursing home residents, if they meet the eligibility criteria:

- 1. <u>Oxygen services</u>: The EMP provides both oxygen concentrator and tank oxygen services. A contracted provider, who is responsible for the maintenance and repair equipment, provides equipment and supplies to clients.
  - use of liquid O<sub>2</sub> in nursing homes is prohibited by Regulations under the *Nursing Home Act*.

## 2. Intravenous therapy:

- A complete course of intravenous administration of medications
- Intravenous Therapy for up to 72 hours for temporary conditions, i.e dehydration

The following eligibility criteria must be met in order for Nursing Home residents to receive treatment:

- An attending physician with admitting privileges refers resident for IV therapy.
- Resident is eligible for EMP services.
- Nursing Home staff agrees to monitor the treatment.
- 3. <u>Rehabilitation Services</u>: The services of physiotherapy, occupational therapy and speech language pathology are available through the Provincial Rehab Services Plan.

TITLE: RESIDENT BENEFITS GUIDELINE	NUMBER: MD-B-2 G
SECTION: B. RESIDENT SERVICES	<b>PAGE</b> : 1 of 1
ORIGINAL	REVIEWED: January 4, 2016
SIGNED BY: JANET P. THOMAS  Director  Nursing Home Services	LAST MODIFICATION: June 30, 2004

The following information relates to benefits that a resident of a nursing home may be eligible. A current list if services and coverage should be obtained each year from the following service providers:

- Department of Health Ambulance Services Branch
- Blue Cross Seniors Health Program
- Department of Social Development Health Benefits Card
- Red Cross Society: Seniors Rehabilitative Equipment Program
- The N.B. Prescription Drug Program

TITLE: SPECIAL AUTHORIZATION FOR	NUMBER: MD-B-3 G
MEDICATIONS NOT COVERED	
BY PRESCRIPTION DRUG	
PROGRAM <b>GUIDELINE</b>	
SECTION: B. RESIDENT SERVICES	<b>PAGE</b> : 1 of 1
ORIGINAL	REVIEWED: January 4, 2016
SIGNED BY: JANET P. THOMAS	LAST MODIFICATION: January 4, 2016
Director	
Nursing Home Services	

Certain drugs are only eligible for coverage under New Brunswick Prescription Drug Program through special authorization. Special authorization can be obtained for eligible cardholders as outlined in the Prescription Drug Program. Refer to: <a href="http://www.gnb.ca/0051/0212/index-e.asp">http://www.gnb.ca/0051/0212/index-e.asp</a>

Please note that a selection of drugs is specifically excluded from coverage under the NB Prescription Drug Program. These drugs include most non-prescription medications such as laxatives, antacids and cough and cold products.

Written requests for individuals who are eligible must be sent to the NB Prescription Drug Program, Special Authorization Unit.

Information on the special authorization request should include the:

- -Patient's Medicare number
- -Patient's date of birth
- -Drug, dosage form and strength
- -Expected duration of therapy
- -Specific clinical and diagnostic evidence supporting the use of the medication

Requests for special authorization should be sent to:

## **Special Authorization Unit**

New Brunswick Prescription Drug Program P.O. Box 690

Moncton, New Brunswick, E1C 8M7

Fax: 506-867-4872 Phone: (506) 867-4515

Toll Free Fax: 1-888-455-8322

Toll Free Inquiry Line: 1-800-332-3692

TITLE: FUNERAL EXPENSES	NUMBER: MD-B-4
SECTION: B. RESIDENT SERVICES	<b>PAGE</b> : 1 of 1
ORIGINAL SIGNED BY: JANET P. THOMAS Director Nursing Home Services	REVIEWED: January 4, 2016 LAST MODIFICATION: January 4, 2016

## **Prepaid funeral**

- 1. Prepaid funeral expenses are not required as a condition of admission to a nursing home.
- 2. It is the resident or family or resident/legal representative decision to set up a prepaid funeral account with a funeral home.
- 3. Residents may choose to remove funds from their comfort and clothing allowance to pay on a prepaid funeral expense.
- 4. Prepaid funeral accounts <u>cannot</u> be maintained by the nursing home.
- 5. The maximum amount allowed towards a pre-paid funeral is determined through an agreement between N.B. Funeral Directors and Embalmers Association and the Department of Social Development.
- 6. Prepaid funeral arrangements that were arranged prior to admission to the nursing home will be assessed by the financial assessor to determine the eligibility. This amount may be different from the allowable amount for a prepaid funeral arrangement.

## No Prepaid funeral

1. There is an agreement with the N.B. Funeral Directors and Embalmers Association and the Department of Social Development to pay for some funeral costs, if the client is approved. The family member/next of kin should contact the Department of Social Development, Regional Office if he wants to make an application to have funeral expenses covered.

<b>TITLE:</b> SPECIALIZED REHABILITATION EQUIPMENT APPROVAL	NUMBER: MD-B-5
SECTION: B. RESIDENT SERVICES	<b>PAGE</b> : 1 of 1
ORIGINAL	REVIEWED: January 4, 2016
SIGNED BY: JANET P. THOMAS	LAST MODIFICATION: January 4, 2016
Director	
Nursing Home Services	

The following referral form is to be completed by the rehabilitation staff and forwarded to the Health Services Program. Consideration will be given for funding approval for the specialized rehabilitation equipment needs of a resident, which cannot be met through the Senior Rehabilitation Equipment Program, or for the specialized rehabilitation equipment needs for those residents under 65.

**REFERENCES:** Specialized rehabilitation equipment, Social Development Website at: <a href="http://www2.gnb.ca/content/gnb/en/departments/social development.html">http://www2.gnb.ca/content/gnb/en/departments/social development.html</a>

Equipment Requisition Form at: http://www2.gnb.ca/content/gnb/en/services/services\_renderer.7995.html

TITLE: FINANCIAL ASSISTANCE FOR SPECIAL NEEDS RESIDENTS	NUMBER: MD-B-7
SECTION: B. RESIDENT SERVICES	<b>PAGE</b> : 1 of 1
ORIGINAL	REVIEWED: January 4, 2016
SIGNED BY: JANET P. THOMAS Director	LAST MODIFICATION: January 4, 2016
Nursing Home Services	

To comply with section 23(2) of the *Nursing Homes Act* which states: "The Minister may provide assistance, in accordance with the regulations, to persons in need residing in a nursing home operated by the holder of a valid licence."

## **MANAGEMENT DIRECTIVE**

- Financial assistance <u>may</u> be provided to residents with special needs to cover costs associated with items and services that are not included in the per diem rate, such as:
  - □ over the counter medications, (according to need assessment) □ medical transportation (according to need assessment).
- 2. For approval submit the "Request for Budget Amendment Form" as per Management Directive MD-A-8, Budget Amendment Process.

**REFERENCES**: Budget Amendment Process (MD-A-8)

Care Supplies covered by per diem (Standard A-III-3)

## C. HUMAN RESOURCES

TITLE: MINIMUM QUALIFICATIONS FOR FUNDING MANAGEMENT	NUMBER: MD-C-1
POSITIONS	
SECTION: C. HUMAN RESOURCES	<b>PAGE</b> : 1 of 5
ORIGINAL SIGNED BY: JANET P. THOMAS Director Nursing Home Services	REVIEWED: January 4, 2016 LAST MODIFICATION: January 4, 2016

#### MANAGEMENT DIRECTIVE

All nursing home vacant management staff positions must be filled with candidates who have the following specified minimum education qualifications and experience below.

## 1. Application

- The <u>Management Personnel Information Form</u> is to be completed for all new management staff to determine the budget salary level. The form is tobe signed by the Board Chairman when used for a new Administrator and by the Administrator for all other management staff.
- The completed form is to be sent to the Regional Liaison Officer. The Regional Liaison Officer will review and submit a request for approval to the Regional Supervisor.
- Application for those <u>not meeting the minimum qualifications</u> must be submitted to the Director of Nursing Home Services who may approve receipt of funding from Department of Social Development under the equivalency clause.
  - A. The Director of Nursing Home Services may reject the Boards request, grant the request, or put educational requirements as a condition to accepting the request.
  - B. If educational requirements are a condition, the Board of Directors is responsible to sign a contract with the person which includes a suitable time frame for the person to fulfil the educational requirements needed for the position and submit to Nursing Home Services.
  - C. The Board of Directors must then submit on a yearly basis to the Director of Nursing Home Services, an update on the progress of the person obtaining the educational requirements.
  - D. Condition of continued funding for the position will depend on meeting the contract requirements within the agreed upon time frame and may be withdrawn if at any time the agreement is not filled.
- The employment of unqualified individuals without approval of the Director of Nursing Home Services will result in the position not being funded through the nursing home budget process.

#### 1. **ADMINISTRATOR POSITION**

ADM I - Baccalaureate degree in a field of study relevant to the operation 30 - 49 beds of

a nursing home including or supplemented by recognized courses

in administration and/or health care; and

three years relevant managerial experience.

ADM II - Baccalaureate degree in a field of study relevant to the operation 50 - 99 beds of

a nursing home including or supplemented by recognized

courses in administration and/or health care; and

four years relevant managerial experience.

ADM III - Baccalaureate degree in a field of study relevant to the operation 100 - 149 beds

of a nursing home including or supplemented by

recognized courses in administration and/or health care; and

six years relevant healthcare management experience.

ADM IV - Baccalaureate degree in a field of study relevant to the operation 150 + beds of a nursing home including or supplemented by recognized

courses in administration and/or health care; and

eight years relevant healthcare management experience. OR

Masters degree in a field of study relevant to the operation of a nursing home including or supplemented by recognized courses in administration and/or health care; and six years

healthcare management experience.

#### 2. **DIRECTOR OF NURSING POSITION**

DON I Baccalaureate degree in Nursing supplemented by 30 - 49 beds

recognized courses in administration and /or health care;

two years relevant supervisory experience;

must be registered with NANB.

DON II Baccalaureate degree in Nursing supplemented by 50 - 99 beds

recognized courses in administration and/or health care;

three years relevant supervisory experience;

must be registered with NANB.

DON III Baccalaureate degree in Nursing supplemented by

recognized courses in administration and/or heath care;

three years relevant healthcare management experience;

must be registered with NANB.

Baccalaureate degree in Nursing supplemented by

recognized courses in administration and/or health care;

four years relevant healthcare management experience;

must be registered with NANB.

## 100 - 149 beds

DON IV 150 + beds

## 3. CHIEF ACCOUNTANT / COMPTROLLER POSITION

Chief Acct. I 50 - 99 beds Bachelor of Business Administration or Commerce with concentration in accounting.

ŎR

- Actively enrolled in a professional accounting designation program, level 3.

Chief Acct. II 100 - 149 beds Bachelor of Business Administration or Commerce with

concentration in accounting

OR

Actively enrolled in a professional accounting designation

- program, level 3;

two years relevant experience.

-

Comptroller 150+ beds

Professional accounting designation; four

years relevant experience.

#### 4. SUPPORT SERVICES MANAGER

Support Services

Community College certificate or equivalent in a related field;

Manager I

two years relevant experience.

100 –149 beds

Support Services

Manager II 150+ beds Community College certificate or equivalent in a related field;

three years relevant experience.

5. FOOD SERVICE MANAGER POSITION

FSM I - Community College diploma in a food service related field;

50 - 99 beds - must complete the Food Service and Nutrition Management

program offered by the Canadian Healthcare Association

within three years;

- minimum two years' experience.

FSM II - Community College diploma in a food service related field:

100 – 149 beds - must complete the Food Service and Nutrition Management

program offered by the Canadian Healthcare Association

within three years;

- minimum three years' experience.

## Department of Social Department Nursing Home Services

## **Management Directives**

FSM III - Community College diploma in a food service related field;
150+ beds - must complete the Food Service and Nutrition Management program offered by the Canadian Healthcare Association

- minimum four years' experience

# Brunswick

## **Management Personnel Information Form**

Di Giis Wick								
Name of Home:								
Employee Name:								
Employee Position:								
Date of appointment to the position:  Formal Education								
University		Degree	<u> </u>	Year	Major Course Content			
1. 								
2.								
3.								
Other Education								
Name of Course		Certificate or Diploma		Year	Major Course Content			
1.								
2.								
3.								
4.								
Employment History Position Employer Duration Major Duties or Responsibilities								
1.								
2.								
3.								
4.								
Signature: Date:								

TITLE: APPROVED FUNDED STAFFING POSITIONS	NUMBER: MD-C-2
SECTION: C. HUMAN RESOURCES	<b>PAGE:</b> 1 of 3
ORIGINAL	REVIEWED: January 4, 2016
SIGNED BY: JANET P. THOMAS  Director  Nursing Home Services	LAST MODIFICATION: January 4, 2016

#### **MESURE OF COMPLIANCE**

The following is used to determine the full time equivalent (FTE) staffing allocated to the nursing home budget.

## 1. Care Staffing

<u>Core Care Staffing.</u> The funding formula for core care staffing (Registered Nurse, Licensed Practical Nurse and Resident Attendant) is based on 2.5 hours of care per resident per day with a replacement factor of 1.69. Each Nursing Home is also funded for one full time Director of Nursing. Refer to Standard B-I-1 for ratio.

Resident Attendant – for care support and peak workload. The funding formula for Resident Attendant for care support and during peak workload is based on 0.39 hours of care per resident per day with a replacement factor of 1.69.

Rehabilitation Assistant. The funding formula for this classification is based on 0.08 hours of care per resident per day with a replacement factor of 1.21. The replacement factor is applicable 5 days a week, from Monday to Friday, cover annual leaves, public holidays and sick leaves.

<u>Nursing Unit Clerk.</u> The funding formula for this classification is based on 0.13 hours of care per resident per day. This position is not replaced.

## 2. Administration

The following table is used to fund Administration Staff. There is no replacement factor for these positions.

Number of Beds	Full Time Equivalents (FTE)
30-49	1.62
50-99	3.0
100-149	4.0
150+	7.0

#### 3. Activation

The funding formula for activation is based on a minimum of 1 FTE in all nursing homes; ratio of 1 FTE for 49 beds is used. There is no replacement factor for this position.

A nursing home with approved special unit may be allocated additional FTE(s) within the unit.

## 4. Food and Nutrition Services

Nursing Home Services has accepted the following range of labour-minutes per meal in determining the funding for food services staff.

Number of Beds	<u>Minutes per meal</u>
30-35	15
36-49	14
50-99	13
100-149	12
150+	11

A factor of 1.69 is added in the funding for weekend coverage, vacation, sick, holiday, etc.

For example, calculation for a 60 bed nursing home would be:

```
60 beds X 3 meals per day X 13 min. per meal = 2340 min per day 2340 min per day ÷ 60 min per hour = 39 hours per day 39 hours per day ÷ 7.5 hours per shift = 5.2 shifts per day 5.2 shifts per day X 1.69 replacement factor = 8.788 FTE
```

#### Food Service Manager

Nursing Homes with 50 beds and over have a Food Services Manager position. The funding is included in the above formula.

## Dietitian

The budget funding for dietitian in nursing homes varies between a minimum of 0.2 FTE to a maximum of 1.0 FTE. It is not included in the above formula.

## 5. Laundry and Linen

Nursing homes without services from external agency: The funding formula for the laundry and linen department is based on 9 lbs of laundry per bed per day (7lbs general and 2 lbs personal).

The standard for each full time equivalent (FTE) is 34.19 lbs per paid hour. This includes replacement factor of 1.69.

For example, calculation for a 60 bed nursing home would be:

60 beds X 9 pounds X 365 days per year = 197,100 pounds per year 197,100 pounds per year ÷ 34.19 pounds per paid hour = 5764.84 hours per year 5764.84 hours per year ÷ 1957.5 hours per FTE = 2.945 FTE

# Nursing homes with services from external agency:

Number of Beds	<u>Per Bed</u>
30-50	0.0218 FTE
51-99	0.0187 FTE
100+	0.0167 FTE

This includes replacement factor of 1.69.

# 6. Housekeeping

The funding formula for housekeeping staffing is based on 5875 square feet per year per FTE. This includes replacement factor of 1.69.

<u>Support Services Manager.</u> Nursing Homes greater than 100 beds are funded for one FTE in Support Services. The funding is included in the above funding formula.

There is no replacement factor for these positions.

# 7. Plant and Maintenance

The following table is used to fund Plant and Maintenance staffing. There is no replacement factor for these positions.

Number of Beds	<u>Full Time Equivalents (FTE)</u>
30-49	1.5
50-99	2.5
100-149	3.0
150+	4.0

**REFERENCES:** Standard B-I-1, Care Staffing Monitoring

<u>Management Directive MD-C-5</u>, Sick Leave Coverage for Positions

Funded without Replacement

TITLE: MANAGEMENT SALARY PLAN AND RELATED INSTRUCTIONS	NUMBER: MD-C-3
SECTION: C. HUMAN RESOURCES	<b>PAGE</b> : 1 of 11
ORIGINAL	REVIEWED: February 16, 2022
SIGNED BY: RASHMI HAWLEY	LAST MODIFICATION: February 16,
Director	2022
Nursing Home Services	

To provide the procedures for implementing the salary plan for management staff of nursing homes including salary scale by classification, increments, recognition of education/training, new employees and budget amendment.

# 1. Description: Amount of increase and adjustments

The salary plan contains steps A to C (1) for all classifications except housekeepers, laundry managers, and food service managers that contain Steps A to B (1). Employees with approved training should be placed at a full step on the plan that recognizes their years of experience in nursing homes and education relative to the position. For example; one year Step A, two years Step B, three years Step C, four years Step C (1).

## 2. Definition of increments

For the purpose of granting annual increments, an increment for a full year of service should be considered to be two half steps in the pay range, e.g. from Step A to B or from Step A (1) to B (1).

**REFERENCE**: Nursing Home Management Salaries

## SALAIRES DE CADRE - FOYERS DE SOINS - 1 AVRIL 2019 - 1.0%

Each complete step ( A - C) represents 1 year service in the Home Chaque échellon complété (A-C) représente 1 an de service au Foyer

CLASSIFICATION	NO. BEDS/LITS		<u>A</u>	<u>A1</u>			<u>B</u>		<u>B1</u>		<u>c</u>		<u>C1</u>
ADMIN I	30-49	A \$ B/W \$ HR \$	2,904	\$ 2	,962	\$ \$ \$	78,851 3,021 40.28	\$ \$ \$	80,429 3,082 41.09	\$ \$ \$	82,040 3,143 41.91	\$ \$ \$	83,676 3,206 42.75
ADMIN II	50-99	A \$ B/W \$ HR \$	3,093	\$ 3	,154	\$ \$ \$	83,982 3,218 42.90	\$ \$ \$	85,656 3,282 43.76	\$ \$ \$	87,368 3,347 44.63	\$ \$ \$	89,117 3,414 45.53
ADMIN III	100-149	A \$ B/W \$ HR \$	3,294	\$ 3		\$ \$ \$	89,434 3,427 45.69	\$ \$ \$	91,226 3,495 46.60	\$ \$ \$	93,046 3,565 47.53	\$ \$ \$	94,911 3,636 48.49
ADMIN IV	150 PLUS	A \$ B/W \$ HR \$	3,508	\$ 3		\$ \$ \$	95,246 3,649 48.66	\$ \$ \$	97,156 3,722 49.63	\$ \$ \$	99,096 3,797 50.62	\$ \$ \$	101,078 3,873 51.64
CHIEF ACCT I CHEF COMPT I	50-99	A \$ B/W \$ HR \$	43,872 1,681	\$ 44 \$ 1	,969 ,723	\$ \$ \$	46,089 1,766 23.54	\$	47,244 1,810 24.13	\$ \$ \$	48,424 1,855 24,74	\$	49,637 1,902 25.36
CHIEF ACCT II CHEF COMPT II	100-149	A \$ B/W \$	48,259 1,849	\$ 49 \$ 1	,469 ,895	\$	50,701 1,943	\$	51,968 1,991	\$	53,269 2,041	\$	54,601 2,092
COMPTROLLER CONTROLLEUR	150 PLUS	HR \$  A \$  B/W \$	60,321 2,311	\$ 61 \$ 2	,829 ,369	\$ \$ \$	25.90 63,378 2,428	\$ \$ \$	26.55 64,960 2,489	\$ \$ \$	27.21 66,584 2,551	\$ \$ \$	27.89 68,250 2,615
DIR. OF N. I DIR. DE N. I	30-49	HR \$  A \$  B/W \$	72,183	\$ 73		\$ \$ \$	32.38 75,096 2,877	\$ \$ \$	76,600 2,935	\$ \$ \$	34.01 78,132 2,994	\$ \$ \$	79,694 3,053
DIR. OF N. II DIR. DE N. II	50-99	HR \$  A \$  B/W \$	36.88 75,069	\$ 3 \$ 76	7.61 ,566		38.36	\$	39.13 79,666 3,052	\$	39.91 81,260 3,113		40.71 82,880 3,175
DIR. OF N. III	100-149	HR \$	38.35 78,072	\$ 3 \$ 79	9.11	\$	39.90 81,226	\$	40.70 82,848	\$	41.51 84,509	\$	42.34 86,196
DIR. DE N. III  DIR. OF N. IV	150 PLUS	B/W \$ HR \$	39.88	\$ 4	0.68	\$ \$	3,112 41.49 84,471	\$ \$	3,174 42.32 86,163	\$ \$ \$	3,238 43.17 87,883	\$ \$	3,303 44.03 89,644
DIR. DE N. IV SUPPORT SERV MGR I	100-149	B/W \$ HR \$	3,111 41.48	\$ 3 \$ 4	,173 2.31	\$ \$	3,236 43.15	\$	3,301 44.02	\$	3,367 44.90	\$	3,435 45.80
CHEF DE SERV. DE SOUTIEN I		A \$ B/W \$ HR \$	,	\$ 1		\$ \$ \$	45,504 1,743 23.25	\$ \$	46,668 1,788 23.84	\$ \$ \$	47,862 1,834 24.45	\$ \$ \$	49,091 1,881 25.08
SUPPORT SERV MGR II CHEF DE SERV. DE SOUTIEN II	150 PLUS	A \$ B/W \$ HR \$	45,477 1,742 23.23	\$ 1	,648 ,787 3.83	\$	47,851 1,833 24.44	\$	49,070 1,880 25.07	\$	50,327 1,928 25.71	\$	51,621 1,978 26.37
FSMI	50-99	A \$ B/W \$ HR \$	37,308 1,429 19.06	\$ 1	,261 ,466 9.55	\$	39,248 1,504 20.05	\$	40,247 1,542 20.56				
FSM II	100-149	A \$ B/W \$ HR \$	39,193 1,502 20.02	\$ 1	,192 ,540 0.53	\$	41,230 1,580 21.06	\$	42,283 1,620 21.60				
FSM III	150 PLUS	A \$ B/W \$ HR \$	41,179 1,578 21.04	\$ 1	,235 ,618 1.58	\$	43,321 1,660 22.13	\$	44,424 1,702 22.69				
нѕкр	50-99	A \$ B/W \$ HR \$	33,530 1,285 17.13										

<sup>\*</sup> A - Annual / Annuel \* B/W - Bi-Weekly / Aux deux semaines \* HR - Hourly / Par heure

## SALAIRES DE CADRE - FOYERS DE SOINS - 1 OCTOBRE 2019 - 1.0%

Each complete step ( A - C) represents 1 year service in the Home Chaque échellon complété (A-C) représente 1 an de service au Foyer

CLASSIFICATION	NO. BEDS/LITS		<u>A</u>	<u>A1</u>	<u>B</u>		<u>B1</u>		<u>c</u>		<u>C1</u>
ADMIN I	30-49	A \$	,	\$ 78,077	79,640	\$	81,233	\$	82,860	\$	84,513
		B/W \$ HR \$		\$ 2,991 \$ 39.89	3,051 40.68	\$ \$	3,112 41.50	\$ \$	3,175 42.33	\$ \$	3,238 43.17
ADMIN II	50-99	A \$ B/W \$	,	\$ 83,155 \$ 3,186	84,822 3,250	\$ \$	86,513 3,315	\$ \$	88,242 3,381	\$ \$	90,008 3,449
		HR \$		\$ 42.48	43.33	\$	44.20	\$	45.08	\$	45.98
ADMIN III	100-149	A \$ B/W \$	,	\$ 88,559 \$ 3,393	90,328 3,461	\$ \$	92,138 3,530	\$ \$	93,976 3,601	\$ \$	95,860 3,673
		HR \$		\$ 45.24	46.14	\$	47.07	\$	48.01	\$	48.97
ADMIN IV	150 PLUS	A \$ B/W \$	,	\$ 94,313 \$ 3,614	 96,198 3,686	\$ \$	98,128 3,760	\$ \$	100,087 3,835	\$ \$	102,089 3,911
		HR \$	47.24	\$ 48.18	\$ 49.14	\$	50.13	\$	51.13	\$	52.15
CHIEF ACCT I CHEF COMPT I	50-99	A \$ B/W \$	,	\$ 45,419 \$ 1,740	 46,550 1,784	\$ \$	47,716 1,828	\$ \$	48,908 1,874	\$ \$	50,133 1,921
		HR \$	22.64	\$ 23.20	\$ 23.78	\$	24.38	\$	24.98	\$	25.61
CHIEF ACCT II CHEF COMPT II	100-149	A \$ B/W \$	,	\$ 49,964 \$ 1,914	 51,208 1,962	\$ \$	52,488 2,011	\$ \$	53,802 2,061	\$ \$	55,147 2,113
		HR \$	24.90	\$ 25.52	\$ 26.16	\$	26.81	\$	27.49	\$	28.17
COMPTROLLER CONTROLLEUR	150 PLUS	A \$ B/W \$	,	\$ 62,447 \$ 2,393	64,012 2,453	\$	65,610 2,514	\$ \$	67,250 2,577	\$ \$	68,933 2,641
		HR \$		\$ 31.90		\$	33.52	\$	34.36	\$	35.21
DIR. OF N. I DIR. DE N. I	30-49	A \$ B/W \$		\$ 74,360 \$ 2,849	75,847 2,906	\$ \$	77,366 2,964	\$ \$	78,913 3,023	\$ \$	80,491 3,084
		HR \$		\$ 37.99		\$	39.52	\$	40.31	\$	41.12
DIR. OF N. II DIR. DE N. II	50-99	A \$ B/W \$		\$ 77,332 \$ 2,963	78,883 3,022	\$ \$	80,463 3,083	\$ \$	82,073 3,145	\$ \$	83,709 3,207
		HR \$		\$ 39.51	40.30	\$	41.10	\$	41.93	\$	42.76
DIR. OF N. III DIR. DE N. III	100-149	A \$ B/W \$		\$ 80,431 \$ 3,082	82,038 3,143	\$ \$	83,676 3,206	\$ \$	85,354 3,270	\$ \$	87,058 3,336
		HR \$		\$ 41.09	41.91	\$	42.75	\$	43.60	\$	44.47
DIR. OF N. IV DIR. DE N. IV	150 PLUS	A \$ B/W \$	,	\$ 83,642 \$ 3,205	85,316 3,269	\$ \$	87,025 3,334	\$ \$	88,762 3,401	\$ \$	90,540 3,469
		HR \$		\$ 42.73	43.58	\$	44.46	\$	45.34	\$	46.25
SUPPORT SERV MGR I CHEF DE SERV. DE SOUTIEN I	100-149	A \$ B/W \$	,	\$ 44,807 \$ 1,717	45,959 1,761	\$ \$	47,135 1,806	\$ \$	48,341 1,852	\$ \$	49,582 1,900
		HR \$	22.32		23.48		24.08		24.70		25.33
SUPPORT SERV MGR II CHEF DE SERV. DE SOUTIEN II	150 PLUS	A \$ B/W \$	45,932 1,760		48,330 1,852		49,561 1,899		50,830 1,948		52,137 1,998
		HR \$	23.46		24.69		25.32		25.97		26.63
FSM I	50-99	A \$ B/W \$	37,681 1,444	. ,	39,640 1,519		40,649 1,557				
		HR \$	19.25		20.25		20.77				
FSM II	100-149	A \$ B/W \$	39,585 1,517		41,642 1,595		42,706 1,636				
		HR \$	20.22		21.27		21.82				
FSM III	150 PLUS	A \$ B/W \$	41,591 1,594		43,754 1,676		44,868 1,719				
		HR \$	21.25		22.35		22.92				
HSKP	50-99	A \$ B/W \$	33,865 1,298								
		HR \$	17.30								

MGT 2019 Oct 1 REVISED 2/9/2022

<sup>\*</sup> A - Annual / Annuel \* B/W - Bi-Weekly / Aux deux semaines \* HR - Hourly / Par heure

## SALAIRES DE CADRE - FOYERS DE SOINS - 1 AVRIL 2020 - 1.0%

Each complete step ( A - C) represents 1 year service in the Home Chaque échellon complété (A-C) représente 1 an de service au Foyer

CLASSIFICATION	NO. BEDS/LITS		<u>A</u>		<u>A1</u>		<u>B</u>		<u>B1</u>		<u>c</u>		<u>C1</u>
ADMIN I	30-49	B/W	\$ 77,312 \$ 2,962 \$ 39.50		78,858 3,021 40.29	\$ \$ \$	80,436 3,082 41.09	\$ \$ \$	82,045 3,143 41.91	\$ \$ \$	83,689 3,206 42.75	\$ \$ \$	85,358 3,270 43.61
ADMIN II	50-99	B/W	\$ 82,337 \$ 3,155 \$ 42.06	\$ \$ \$	83,987 3,218 42.91	\$ \$ \$	85,670 3,282 43.77	\$ \$ \$	87,378 3,348 44.64	\$ \$ \$	89,124 3,415 45.53		90,908 3,483 46.44
ADMIN III	100-149	B/W	\$ 87,693 \$ 3,360 \$ 44.80		89,445 3,427 45.69	\$ \$ \$	91,231 3,495 46.61	\$ \$ \$	93,059 3,565 47.54	\$ \$ \$	94,916 3,637 48.49	\$ \$ \$	96,819 3,710 49.46
ADMIN IV	150 PLUS	B/W	\$ 93,389 \$ 3,578 \$ 47.71	\$ \$ \$	95,256 3,650 48.66	\$ \$ \$	97,160 3,723 49.63	\$ \$ \$	99,109 3,797 50.63	\$ \$ \$	101,088 3,873 51.64	\$ \$ \$	103,110 3,951 52.67
CHIEF ACCT I CHEF COMPT I	50-99	B/W	\$ 44,754 \$ 1,715 \$ 22.86	\$ \$ \$	45,873 1,758 23.43	\$ \$ \$	47,016 1,801 24.02	\$ \$ \$	48,193 1,846 24.62	\$ \$ \$	49,397 1,893 25.23	\$ \$ \$	50,634 1,940 25.87
CHIEF ACCT II CHEF COMPT II	100-149	B/W	\$ 49,229 \$ 1,886 \$ 25.15	\$ \$ \$	50,464 1,933 25.78	\$ \$ \$	51,720 1,982 26.42	\$ \$ \$	53,013 2,031 27.08	\$ \$ \$	54,340 2,082 27.76	\$ \$ \$	55,698 2,134 28.45
COMPTROLLER CONTROLLEUR	150 PLUS	B/W	\$ 61,533 \$ 2,358 \$ 31.43		63,071 2,417 32.22	\$ \$ \$	64,652 2,477 33.03	\$ \$ \$	66,266 2,539 33.85	\$ \$ \$	67,923 2,602 34.70	\$ \$ \$	69,622 2,668 35.57
DIR. OF N. I DIR. DE N. I	30-49	B/W	\$ 73,634 \$ 2,821 \$ 37.62	\$	75,104 2,878 38.37	\$ \$ \$	76,605 2,935 39.13	\$ \$	78,140 2,994 39.92	\$ \$ \$	79,702 3,054 40.72	\$ \$ \$	81,296 3,115 41.53
DIR. OF N. II DIR. DE N. II	50-99	B/W	\$ 76,578 \$ 2,934 \$ 39.12	\$ \$ \$	78,105 2,993 39.90	\$ \$ \$	79,672 3,053 40.70	\$ \$ \$	81,268 3,114 41.52	\$ \$ \$	82,894 3,176 42.35		84,546 3,239 43.19
DIR. OF N. III DIR. DE N. III	100-149	B/W	\$ 79,642 \$ 3,051 \$ 40.69	\$ \$ \$	81,235 3,112 41.50	\$ \$ \$	82,858 3,175 42.33	\$ \$ \$	84,513 3,238 43.17	\$ \$ \$	86,208 3,303 44.04	\$ \$ \$	87,929 3,369 44.92
DIR. OF N. IV DIR. DE N. IV	150 PLUS	B/W	\$ 82,824 \$ 3,173 \$ 42.31	\$ \$ \$	84,478 3,237 43.16	\$ \$ \$	86,169 3,301 44.02	\$ \$ \$	87,895 3,368 44.90	\$ \$ \$	89,650 3,435 45.80	\$ \$ \$	91,445 3,504 46.72
SUPPORT SERV MGR I CHEF DE SERV. DE SOUTIEN I	100-149	A : B/W : HR :	. ,	\$ \$	45,255 1,734 23.12	\$ \$ \$	46,419 1,779 23.71	\$ \$ \$	47,606 1,824 24.32	\$ \$ \$	48,824 1,871 24.94	\$ \$ \$	50,078 1,919 25.58
SUPPORT SERV MGR II CHEF DE SERV. DE SOUTIEN II	150 PLUS	A : B/W : HR :	\$ 1,777	\$	47,585 1,823 24.31	\$	48,813 1,870 24.94	\$	50,057 1,918 25.57	\$	51,338 1,967 26.23	\$	52,658 2,018 26.90
FSM I	50-99	A : B/W : HR :	\$ 1,458	\$	39,030 1,495 19.94	\$	40,036 1,534 20.45	\$	41,055 1,573 20.97				
FSM II	100-149	A : B/W : HR :	\$ 1,532	\$	41,000 1,571 20.95	\$	42,058 1,611 21.49	\$	43,133 1,653 22.03				
FSM III	150 PLUS	A : B/W : HR :	\$ 1,609	\$	43,084 1,651 22.01	\$	44,192 1,693 22.58	\$	45,317 1,736 23.15				
нѕкр	50-99	A B/W HR	\$ 1,310										

MGT 2020 April 1 REVISED 2/9/2022

<sup>\*</sup> A - Annual / Annuel \* B/W - Bi-Weekly / Aux deux semaines \* HR - Hourly / Par heure

## SALAIRES DE CADRE - FOYERS DE SOINS - 1 OCTOBRE 2020 - 1.0%

Each complete step ( A - C) represents 1 year service in the Home Chaque échellon complété (A-C) représente 1 an de service au Foyer

CLASSIFICATION	NO. BEDS/LITS		<u>A</u>		<u>A1</u>		<u>B</u>		<u>B1</u>		<u>c</u>		<u>C1</u>
ADMIN I	30-49	A \$ B/W \$ HR \$	2,992	\$ \$ \$	79,647 3,052 40.69	\$ \$ \$	81,240 3,113 41.50	\$ \$ \$	82,865 3,175 42.33	\$ \$ \$	84,526 3,239 43.18	\$ \$ \$	86,212 3,303 44.04
ADMIN II	50-99	A \$ B/W \$ HR \$	3,186	\$ \$ \$	84,827 3,250 43.33	\$ \$ \$	86,527 3,315 44.20	\$ \$ \$	88,252 3,381 45.08	\$ \$ \$	90,015 3,449 45.98	\$ \$ \$	91,817 3,518 46.91
ADMIN III	100-149	A \$ B/W \$ HR \$	3,393	\$ \$ \$	90,339 3,461 46.15	\$ \$	92,143 3,530 47.07	\$ \$ \$	93,990 3,601 48.02	\$ \$ \$	95,865 3,673 48.97	\$ \$ \$	97,787 3,747 49.96
ADMIN IV	150 PLUS	A \$ B/W \$ HR \$	3,614	\$ \$ \$	96,209 3,686 49.15	\$ \$ \$	98,132 3,760 50.13	\$ \$ \$	100,100 3,835 51.14	\$ \$ \$	102,099 3,912 52.16	\$ \$ \$	104,141 3,990 53.20
CHIEF ACCT I CHEF COMPT I	50-99	A \$ B/W \$ HR \$	1,732	\$ \$ \$	46,332 1,775 23.67	\$ \$ \$	47,486 1,819 24.26	\$ \$ \$	48,675 1,865 24.87	\$ \$ \$	49,891 1,912 25.49	\$ \$ \$	51,140 1,959 26.13
CHIEF ACCT II CHEF COMPT II	100-149	A \$ B/W \$ HR \$	1,905	\$ \$ \$	50,969 1,953 26.04	\$ \$ \$	52,237 2,001 26.69	\$ \$ \$	53,543 2,051 27.35	\$ \$ \$	54,883 2,103 28.04	\$ \$ \$	56,255 2,155 28.74
COMPTROLLER CONTROLLEUR	150 PLUS	A \$ B/W \$ HR \$	2,381	\$ \$ \$	63,702 2,441 32.54	\$ \$ \$	65,299 2,502 33.36	\$ \$ \$	66,929 2,564 34.19	\$ \$ \$	68,602 2,628 35.05	\$ \$ \$	70,318 2,694 35.92
DIR. OF N. I DIR. DE N. I	30-49	A \$ B/W \$ HR \$	2,849	\$ \$ \$	75,855 2,906 38.75	\$ \$ \$	77,371 2,964 39.53	\$ \$ \$	78,921 3,024 40.32	\$ \$ \$	80,499 3,084 41.12	\$ \$ \$	82,109 3,146 41.95
DIR. OF N. II DIR. DE N. II	50-99	A \$ B/W \$ HR \$	2,963	\$ \$ \$	78,886 3,022 40.30	\$ \$ \$	80,469 3,083 41.11	\$ \$ \$	82,081 3,145 41.93	\$ \$ \$	83,723 3,208 42.77	\$ \$ \$	85,391 3,272 43.62
DIR. OF N. III DIR. DE N. III	100-149	A \$ B/W \$ HR \$	3,082	\$ \$ \$	82,047 3,144 41.91	\$ \$ \$	83,687 3,206 42.75	\$ \$ \$	85,358 3,270 43.61	\$ \$ \$	87,070 3,336 44.48	\$ \$ \$	88,808 3,403 45.37
DIR. OF N. IV DIR. DE N. IV	150 PLUS	A \$ B/W \$ HR \$	3,205	\$ \$ \$	85,323 3,269 43.59	\$ \$ \$	87,031 3,335 44.46	\$ \$ \$	88,774 3,401 45.35	\$ \$ \$	90,547 3,469 46.26	\$ \$ \$	92,359 3,539 47.18
SUPPORT SERV MGR I CHEF DE SERV. DE SOUTIEN I	100-149	A \$ B/W \$ HR \$	1,707		45,708 1,751 23.35	\$ \$ \$	46,883 1,796 23.95	\$ \$ \$	48,082 1,842 24.56	\$ \$ \$	49,312 1,889 25.19	\$	50,579 1,938 25.84
SUPPORT SERV MGR II CHEF DE SERV. DE SOUTIEN II	150 PLUS	A \$ B/W \$ HR \$	1,795	\$	48,061 1,841 24.55	\$	49,301 1,889 25.19	\$	50,558 1,937 25.83	\$	51,851 1,987 26.49	\$	53,185 2,038 27.17
FSMI	50-99	A \$ B/W \$ HR \$	1,473	\$	39,420 1,510 20.14	\$	40,436 1,549 20.66	\$	41,466 1,589 21.18				
FSM II	100-149	A \$ B/W \$ HR \$	1,547	\$	41,410 1,587 21.15	\$	42,479 1,628 21.70	\$	43,564 1,669 22.25				
FSM III	150 PLUS	A \$ B/W \$ HR \$	1,626	\$	43,515 1,667 22.23	\$	44,634 1,710 22.80	\$	45,770 1,754 23.38				
нѕкр	50-99	A \$ B/W \$ HR \$	1,324										

<sup>\*</sup> A - Annual / Annuel \* B/W - Bi-Weekly / Aux deux semaines \* HR - Hourly / Par heure

## SALAIRES DE CADRE - FOYERS DE SOINS - 1 AVRIL 2021 - 1.0%

Each complete step ( A - C) represents 1 year service in the Home Chaque échellon complété (A-C) représente 1 an de service au Foyer

CLASSIFICATION	NO. BEDS/LITS		<u>A</u>	<u>.</u>	<u>A1</u>		<u>B</u>		<u>B1</u>		<u>C</u>		<u>C1</u>
ADMIN I	30-49	A \$ B/W \$ HR \$	3,022	\$ \$	80,443 3,082 41.09	\$ \$ \$	82,052 3,144 41.92	\$ \$ \$	83,694 3,207 42.76	\$ \$ \$	85,371 3,271 43.61	\$ \$ \$	87,074 3,336 44.48
ADMIN II	50-99	A \$ B/W \$ HR \$	83,992 3,218	\$ \$ \$	85,675 3,283 43.77	\$ \$ \$		\$ \$ \$	89,135 3,415 45.54	\$ \$ \$	90,915 3,483 46.44	\$ \$ \$	92,735 3,553 47.37
ADMIN III	100-149	A \$ B/W \$	89,456 3,427	\$	91,242 3,496	\$	93,064 3,566	\$	94,930 3,637	\$	96,824 3,710 49.46	\$	98,765 3,784
ADMIN IV	150 PLUS	A \$ B/W \$	95,266 3,650	\$ \$	46.61 97,171 3,723	\$ \$ \$	99,113 3,797	\$ \$ \$	48.50 101,101 3,874	\$	103,120 3,951	\$	50.45 105,182 4,030
CHIEF ACCT I CHEF COMPT I	50-99	A \$ B/W \$	45,654	\$ \$ \$	49.64 46,795 1,793	\$ \$ \$	50.63 47,961 1,838	\$ \$ \$	51.65 49,162 1,884	\$ \$ \$	52.68 50,390 1,931	\$ \$ \$	53.73 51,651 1,979
CHIEF ACCT II CHEF COMPT II	100-149	HR \$	50,218	\$	23.91 51,479	\$	24.50 52,759	\$	25.11 54,078	\$	25.74 55,432	\$	26.39 56,818
COMPTROLLER	150 PLUS	B/W \$ HR \$	25.65	\$ \$	1,972 26.30 64,339	\$ \$	2,021 26.95 65,952	\$ \$	2,072 27.63 67,598	\$ \$	2,124 28.32 69,288	\$ \$	2,177 29.03 71,021
CONTROLLEUR  DIR. OF N. I	30-49	B/W \$ HR \$	32.07		2,465 32.87		2,527 33.69 78,145	\$	2,590 34.53	\$	2,655 35.40	\$	2,721 36.28
DIR. DE N. I	30-49	A \$ B/W \$ HR \$	2,878	\$ \$ \$	76,614 2,935 39.14		2,994 39.92	\$ \$	79,710 3,054 40.72	\$ \$ \$	81,304 3,115 41.53	\$ \$ \$	82,930 3,177 42.37
DIR. OF N. II DIR. DE N. II	50-99	A \$ B/W \$ HR \$	2,993	\$ \$ \$	79,675 3,053 40.70	\$ \$	81,274 3,114 41.52	\$ \$ \$	82,902 3,176 42.35	\$ \$	84,560 3,240 43.20	\$ \$ \$	86,245 3,304 44.06
DIR. OF N. III DIR. DE N. III	100-149	A \$ B/W \$ HR \$	3,113	\$ \$ \$	82,867 3,175 42.33	\$ \$ \$	84,524 3,238 43.18	\$ \$ \$	86,212 3,303 44.04	\$ \$ \$	87,941 3,369 44.93	\$ \$ \$	89,696 3,437 45.82
DIR. OF N. IV DIR. DE N. IV	150 PLUS	A \$ B/W \$ HR \$	3,237	\$ \$ \$	86,176 3,302 44.02	\$ \$ \$	87,901 3,368 44.90	\$ \$ \$	89,662 3,435 45.80	\$ \$ \$	91,452 3,504 46.72	\$ \$ \$	93,283 3,574 47.65
SUPPORT SERV MGR I CHEF DE SERV. DE SOUTIEN I	100-149	A \$ B/W \$ HR \$	,	\$ \$ \$	46,165 1,769 23.58	\$ \$ \$	47,352 1,814 24.19	\$ \$	48,563 1,861 24.81	\$ \$	49,805 1,908 25.44	\$ \$	51,085 1,957 26.10
SUPPORT SERV MGR II CHEF DE SERV. DE SOUTIEN II	150 PLUS	A \$ B/W \$ HR \$	47,324 1,813 24.18	\$	48,542 1,860 24.80	\$	49,794 1,908 25.44	\$	51,064 1,956 26.09	\$	52,370 2,007 26.75	\$	53,717 2,058 27.44
FSMI	50-99	A \$ B/W \$ HR \$	38,823 1,487 19.83	\$	39,814 1,525 20.34	\$	40,840 1,565 20.86	\$	41,881 1,605 21.40				
FSM II	100-149	A \$ B/W \$ HR \$	40,785 1,563 20.84	\$	41,824 1,602 21.37	\$	42,904 1,644 21.92	\$	44,000 1,686 22.48				
FSM III	150 PLUS	A \$ B/W \$ HR \$	42,851 1,642	\$ \$	43,950 1,684	\$	45,080 1,727	\$	46,228 1,771				
нѕкр	50-99	A \$ B/W \$ HR \$	21.89 34,891 1,337 17.82	Ψ	22.45	φ	23.03	Φ	23.62				

MGT 2021 April 1 REVISED 2/9/2022

<sup>\*</sup> A - Annual / Annuel \* B/W - Bi-Weekly / Aux deux semaines \* HR - Hourly / Par heure

## SALAIRES DE CADRE - FOYERS DE SOINS - 1 OCTOBRE 2021 - 1.0%

Each complete step ( A - C) represents 1 year service in the Home Chaque échellon complété (A-C) représente 1 an de service au Foyer

CLASSIFICATION	NO. BEDS/LITS		<u>A</u>		<u>A1</u>		<u>B</u>		<u>B1</u>		<u>c</u>		<u>C1</u>
ADMIN I	30-49	B/W	\$ 79,655 \$ 3,052 \$ 40.69	2 \$	81,247 3,113 41.51	\$ \$ \$	82,873 3,175 42.34	\$ \$ \$	84,531 3,239 43.18	\$ \$ \$	86,225 3,304 44.05	\$ \$ \$	87,945 3,370 44.93
ADMIN II	50-99	B/W	\$ 84,832 \$ 3,250 \$ 43.34	<b>)</b> \$	86,532 3,315 44.21	\$ \$ \$	88,266 3,382 45.09	\$ \$ \$	90,026 3,449 45.99	\$ \$ \$	91,824 3,518 46.91	\$ \$	93,662 3,589 47.85
ADMIN III	100-149	B/W	\$ 90,35° \$ 3,462 \$ 46.16	2 \$	92,154 3,531 47.08	\$ \$ \$	93,995 3,601 48.02	\$ \$ \$	95,879 3,674 48.98	\$ \$ \$	97,792 3,747 49.96		99,753 3,822 50.96
ADMIN IV	150 PLUS	B/W	\$ 96,219 \$ 3,687 \$ 49.19	7 \$	98,143 3,760 50.14	\$ \$ \$	100,104 3,835 51.14	\$ \$ \$	102,112 3,912 52.16	\$ \$ \$	104,151 3,990 53.21	\$ \$ \$	106,234 4,070 54.27
CHIEF ACCT I CHEF COMPT I	50-99	B/W	\$ 46,11° \$ 1,76° \$ 23.56	7 \$	47,263 1,811 24.14	\$ \$ \$	48,441 1,856 24.75	\$ \$ \$	49,654 1,902 25.37	\$ \$ \$	50,894 1,950 26.00	\$ \$ \$	52,168 1,999 26.65
CHIEF ACCT II CHEF COMPT II	100-149	B/W	\$ 50,720 \$ 1,943 \$ 25.9	3 \$	51,994 1,992 26.56	\$ \$ \$	53,287 2,042 27.22	\$ \$ \$	54,619 2,093 27.90	\$ \$ \$	55,986 2,145 28.60	\$ \$ \$	57,386 2,199 29.32
COMPTROLLER CONTROLLEUR	150 PLUS	B/W	\$ 63,39° \$ 2,42° \$ 32.3°	9 \$	64,982 2,490 33.20	\$ \$ \$	66,612 2,552 34.03	\$ \$ \$	68,274 2,616 34.88	\$ \$ \$	69,981 2,681 35.75	\$ \$ \$	71,731 2,748 36.64
DIR. OF N. I DIR. DE N. I	30-49	B/W	\$ 75,869 \$ 2,900 \$ 38.76	7 \$	77,380 2,965 39.53	\$ \$ \$	78,926 3,024 40.32	\$ \$ \$	80,507 3,085 41.13	\$ \$ \$	82,117 3,146 41.95	\$ \$ \$	83,759 3,209 42.79
DIR. OF N. II DIR. DE N. II	50-99	B/W	\$ 78,898 \$ 3,023 \$ 40.3	3 \$	80,472 3,083 41.11	\$ \$ \$	82,087 3,145 41.93	\$ \$ \$	83,731 3,208 42.77	\$ \$ \$	85,406 3,272 43.63	\$ \$ \$	87,107 3,337 44.50
DIR. OF N. III DIR. DE N. III	100-149	B/W	\$ 82,054 \$ 3,144 \$ 41.92	4 \$	83,696 3,207 42.76	\$ \$ \$	85,369 3,271 43.61	\$ \$ \$	87,074 3,336 44.48	\$ \$ \$	88,820 3,403 45.37	\$ \$ \$	90,593 3,471 46.28
DIR. OF N. IV DIR. DE N. IV	150 PLUS	B/W	\$ 85,334 \$ 3,270 \$ 43.59	3	87,038 3,335 44.46	\$ \$ \$	88,780 3,402 45.35	\$ \$ \$	90,559 3,470 46.26	\$ \$ \$	92,367 3,539 47.19	\$ \$ \$	94,216 3,610 48.13
SUPPORT SERV MGR I CHEF DE SERV. DE SOUTIEN I	100-149	A B/W HR	. ,	2 \$	46,627 1,786 23.82	\$ \$ \$	47,826 1,832 24.43	\$ \$ \$	49,049 1,879 25.06	\$ \$ \$	50,303 1,927 25.70	\$ \$ \$	51,596 1,977 26.36
SUPPORT SERV MGR II CHEF DE SERV. DE SOUTIEN II	150 PLUS	A B/W HR	\$ 1,83	1 \$	49,027 1,878 25.05	\$	50,292 1,927 25.69	\$	51,575 1,976 26.35	\$	52,894 2,027 27.02	\$	54,254 2,079 27.72
FSMI	50-99	A B/W HR	\$ 1,502	2 \$	40,212 1,541 20.54	\$	41,248 1,580 21.07	\$	42,300 1,621 21.61				
FSM II	100-149	A B/W HR	\$ 1,578	3 \$	42,242 1,618 21.58	\$	43,333 1,660 22.14	\$	44,440 1,703 22.70				
FSM III	150 PLUS	A B/W HR	\$ 1,658	3 \$	44,390 1,701 22.68	\$	45,531 1,744 23.26	\$	46,690 1,789 23.85				
нѕкр	50-99	A B/W HR	\$ 1,350	)									

MGT 2021 October 1 REVISED 2/9/2022

<sup>\*</sup> A - Annual / Annuel \* B/W - Bi-Weekly / Aux deux semaines \* HR - Hourly / Par heure

## SALAIRES DE CADRE - FOYERS DE SOINS - 1 AVRIL 2022 - 1.0%

Each complete step ( A - C) represents 1 year service in the Home Chaque échellon complété (A-C) représente 1 an de service au Foyer

BW \$ 3,082 \$ 3,144 \$ 3,207 \$ 3,271 \$ 3,337 \$ 3	CLASSIFICATION N	NO. BEDS/LITS		<u>A</u>	<u>A1</u>		<u>B</u>	<u>B1</u>		<u>c</u>		<u>C1</u>
BMW \$ 3,283 \$ 3,349 \$ 3,416 \$ 3,484 \$ 3,553 \$ 3 3	ADMIN I	30-49	B/W	\$ 3,082	\$ 3,144	\$	3,207	\$ 3,271	\$	3,337	\$	88,824 3,403 45.38
B/W \$ 3,496 \$ 3,566 \$ 3,637 \$ 3,710 \$ 3,784 \$ 3	ADMIN II	50-99	B/W	\$ 3,283	\$ 3,349	\$	3,416	\$ 3,484	\$	3,553	\$	94,599 3,624 48.33
B/W \$ 3,723 \$ 3,798 \$ 3,874 \$ 3,951 \$ 4,030 \$ 4	ADMIN III	100-149	B/W	\$ 3,496	\$ 3,566	\$	3,637	\$ 3,710	\$	3,784	\$	100,751 3,860 51.47
CHEF COMPT I  B/W \$ 1,784 \$ 1,829 \$ 1,875 \$ 1,921 \$ 1,969 \$ 2 HR \$ 23.79 \$ 24.39 \$ 24.99 \$ 25.62 \$ 26.26 \$ 2  CHIEF ACCT II CHEF COMPT II  100-149  A \$ 51,227 \$ 52,514 \$ 53,820 \$ 55,165 \$ 56,546 \$ 57 B/W \$ 1,963 \$ 2,012 \$ 2,062 \$ 2,114 \$ 2,167 \$ 2 HR \$ 26.17 \$ 26.83 \$ 27.49 \$ 28.18 \$ 28.89 \$ 2  COMPTROLLER CONTROLLEUR  150 PLUS  A \$ 64,031 \$ 65,632 \$ 67,278 \$ 68,957 \$ 70,681 \$ 72 B/W \$ 2,453 \$ 2,515 \$ 2,578 \$ 2,642 \$ 2,708 \$ 2 HR \$ 32.71 \$ 33.53 \$ 34.37 \$ 35.23 \$ 36.11 \$ 3  DIR. OF N. I DIR. OF N. I B/W \$ 2,936 \$ 2,994 \$ 3,054 \$ 3,115 \$ 3,178 \$ 3 HR \$ 39.14 \$ 39.93 \$ 40.72 \$ 41.54 \$ 42.37 \$ 4  DIR. OF N. II  50-99  A \$ 79,687 \$ 81,277 \$ 82,908 \$ 84,568 \$ 86,260 \$ 87	ADMIN IV	150 PLUS	B/W	\$ 3,723	\$ 3,798	\$	3,874	\$ 3,951	\$	4,030	\$	107,296 4,111 54.81
CHEF COMPT II  B/W \$ 1,963 \$ 2,012 \$ 2,062 \$ 2,114 \$ 2,167 \$ 2		50-99	B/W	\$ 1,784	\$ 1,829	\$	1,875	\$ 1,921	\$	1,969	\$	52,690 2,019 26.92
COMPTROLLER CONTROLLEUR  A \$ 64,031 \$ 65,632 \$ 67,278 \$ 68,957 \$ 70,681 \$ 72 B/W \$ 2,453 \$ 2,515 \$ 2,578 \$ 2,642 \$ 2,708 \$ 2 HR \$ 32.71 \$ 33.53 \$ 34.37 \$ 35.23 \$ 36.11 \$ 3  DIR. OF N. I DIR. DE N. I  DIR. OF N. I B/W \$ 2,936 \$ 2,994 \$ 3,054 \$ 3,115 \$ 3,178 \$ 3 HR \$ 39.14 \$ 39.93 \$ 40.72 \$ 41.54 \$ 42.37 \$ 4  DIR. OF N. II 50-99  A \$ 79,687 \$ 81,277 \$ 82,908 \$ 84,568 \$ 86,260 \$ 87		100-149	B/W	\$ 1,963	\$ 2,012	\$	2,062	\$ 2,114	\$	2,167	\$	57,960 2,221 29.61
DIR. OF N. I DIR. DE N. I  30-49  A \$ 76,624 \$ 78,154 \$ 79,715 \$ 81,312 \$ 82,938 \$ 84  B/W \$ 2,936 \$ 2,994 \$ 3,054 \$ 3,115 \$ 3,178 \$ 3  HR \$ 39.14 \$ 39.93 \$ 40.72 \$ 41.54 \$ 42.37 \$ 4  DIR. OF N. II  50-99  A \$ 79,687 \$ 81,277 \$ 82,908 \$ 84,568 \$ 86,260 \$ 87		150 PLUS	A B/W	\$ 64,031 2,453	\$ 65,632 2,515	\$	67,278 2,578	\$ 68,957 2,642	\$ \$	70,681 2,708	\$ \$	72,448 2,776 37.01
DIR. OF N. II 50-99 A \$ 79,687 \$ 81,277 \$ 82,908 \$ 84,568 \$ 86,260 \$ 87		30-49	A B/W	\$ 76,624 2,936	\$ 78,154 2,994	\$	79,715 3,054	\$ 81,312 3,115	\$	82,938 3,178	\$ \$	84,597 3,241 43.22
HR \$ 40.71 \$ 41.52 \$ 42.35 \$ 43.20 \$ 44.07 \$ 4		50-99	A B/W	\$ 79,687 3,053	\$ 81,277 3,114	\$	82,908 3,177	\$ 84,568 3,240	\$	86,260 3,305	\$	87,978 3,371 44.94
DIR. OF N. III       100-149       A \$ 82,875 \$ 84,533 \$ 86,223 \$ 87,945 \$ 89,708 \$ 91         DIR. DE N. III       B/W \$ 3,175 \$ 3,239 \$ 3,304 \$ 3,370 \$ 3,437 \$ 3		100-149	A B/W	\$ 82,875 3,175	\$ 84,533 3,239	\$	86,223 3,304	\$ 87,945 3,370	\$	89,708 3,437	\$	91,499 3,506
DIR. OF N. IV         150 PLUS         A \$ 86,187 \$ 87,908 \$ 89,668 \$ 91,465 \$ 93,291 \$ 95           DIR. DE N. IV         B/W \$ 3,302 \$ 3,368 \$ 3,436 \$ 3,504 \$ 3,574 \$ 3		150 PLUS	A B/W	\$ 86,187 3,302	\$ 87,908 3,368	\$	89,668 3,436	\$ 91,465 3,504	\$	93,291 3,574	\$	95,158 3,646
SUPPORT SERV MGR I         100-149         A \$ 45,915 \$ 47,093 \$ 48,304 \$ 49,539 \$ 50,806 \$ 52           CHEF DE SERV. DE SOUTIEN I         B/W \$ 1,759 \$ 1,804 \$ 1,851 \$ 1,898 \$ 1,947 \$ 1		100-149	A B/W	\$ 45,915 1,759	\$ 47,093 1,804	\$	48,304 1,851	\$ 49,539 1,898	\$	50,806 1,947	\$	48.61 52,112 1,997
SUPPORT SERV MGR II         150 PLUS         A         \$ 48,275         \$ 49,517         \$ 50,795         \$ 52,091         \$ 53,423         \$ 54           CHEF DE SERV. DE SOUTIEN II         B/W         1,850         \$ 1,897         \$ 1,946         \$ 1,996         \$ 2,047         \$ 2		150 PLUS	A B/W	\$ 48,275 1,850	\$ 49,517 1,897	\$ \$	50,795 1,946	\$ 52,091 1,996	\$	53,423 2,047	\$ \$	26.62 54,797 2,100
FSM I 50-99 A \$ 39,603 \$ 40,614 \$ 41,660 \$ 42,723 B/W \$ 1,517 \$ 1,556 \$ 1,596 \$ 1,637	FSM I	50-99	A B/W	\$ 39,603 1,517	\$ 40,614 1,556	\$	41,660 1,596	\$ 42,723 1,637	\$	27.29	\$	27.99
FSM II 100-149 A \$ 41,605 \$ 42,664 \$ 43,766 \$ 44,884 B/W \$ 1,594 \$ 1,635 \$ 1,677 \$ 1,720	FSM II	100-149	Α	\$ 41,605	\$ 42,664	\$	43,766	\$ 44,884				
FSM III 150 PLUS A \$ 43,713 \$ 44,834 \$ 45,986 \$ 47,157 B/W \$ 1,675 \$ 1,718 \$ 1,762 \$ 1,807	-SM III	150 PLUS	Α	\$ 43,713	\$ 44,834	\$	45,986	\$ 47,157				
HR \$ 22.33 \$ 22.90 \$ 23.49 \$ 24.09  HSKP  50-99  A \$ 35,592 B/W \$ 1,364 HR \$ 18.18	HSKP	50-99	A B/W	\$ 35,592 1,364	\$ 22.90	\$	23.49	\$ 24.09				

MGT 2022 April 1 REVISED 2/9/2022

<sup>\*</sup> A - Annual / Annuel \* B/W - Bi-Weekly / Aux deux semaines \* HR - Hourly / Par heure

## SALAIRES DE CADRE - FOYERS DE SOINS - 1 OCTOBRE 2022 - 1.0%

Each complete step ( A - C) represents 1 year service in the Home Chaque échellon complété (A-C) représente 1 an de service au Foyer

CLASSIFICATION	NO. BEDS/LITS		<u>A</u>		<u>A1</u>		<u>B</u>		<u>B1</u>		<u>c</u>		<u>C1</u>
ADMIN I	30-49	A \$ B/W \$ HR \$	81,257 3,113 41.51	\$ \$ \$	82,880 3,175 42.34	\$ \$ \$	84,539 3,239 43.19	\$ \$ \$	86,230 3,304 44.05	\$ \$ \$	87,958 3,370 44.93	\$ \$ \$	89,712 3,437 45.83
ADMIN II	50-99	A \$ B/W \$	86,537 3,316	\$	88,271 3,382	\$	90,040 3,450	\$	91,835 3,519	\$	93,669 3,589	\$	95,545 3,661
ADMIN III	100-149	A \$ B/W \$	92,168 3,531	\$ \$ \$	45.09 94,007 3,602	\$ \$ \$	46.00 95,884 3,674	\$ \$ \$	97,806 3,747	\$ \$ \$	47.85 99,758 3,822	\$ \$ \$	48.81 101,759 3,899
ADMIN IV	150 PLUS	HR \$  A \$  B/W \$	47.08 98,153 3,761	\$ \$ \$	48.02 100,115 3,836	\$ \$ \$	48.98 102,116 3,912	\$ \$ \$	49.96 104,164 3,991	\$ \$ \$	50.96 106,245 4,071	\$ \$ \$	51.98 108,369 4,152
CHIEF ACCT I	50-99	HR \$	50.14	\$	51.14	\$	52.17 49,414	\$	53.21	\$	54.28 51,917	\$	55.36 53,217
CHEF COMPT I	100-149	B/W \$ HR \$	1,802 24.03	\$	1,847 24.63 53,039	\$	1,893 25.24 54,358	\$	1,941 25.88	\$	1,989 26.52	\$	2,039 27.19 58.540
CHEF COMPT II	100-143	A \$ B/W \$ HR \$	51,739 1,982 26.43	\$ \$ \$	2,032	\$ \$ \$	2,083 27.77	\$ \$ \$	55,717 2,135 28.46	\$ \$ \$	57,111 2,188 29.18	\$ \$ \$	2,243 29.91
COMPTROLLER CONTROLLEUR	150 PLUS	A \$ B/W \$ HR \$	64,671 2,478 33.04	\$ \$ \$	66,288 2,540 33.86	\$ \$ \$	67,951 2,603 34.71	\$ \$ \$	69,647 2,668 35.58	\$ \$ \$	71,388 2,735 36.47	\$ \$ \$	73,172 2,804 37.38
DIR. OF N. I DIR. DE N. I	30-49	A \$ B/W \$ HR \$	77,390 2,965 39.54	\$ \$ \$	78,936 3,024 40.32	\$ \$ \$	80,512 3,085 41.13	\$ \$ \$	82,125 3,147 41.95	\$ \$ \$	83,767 3,209 42.79	\$ \$ \$	85,443 3,274 43.65
DIR. OF N. II DIR. DE N. II	50-99	A \$ B/W \$ HR \$	80,484 3,084 41.12	\$ \$ \$	82,090 3,145 41.94	\$ \$ \$	3,208	\$ \$ \$	85,414 3,273 43.63	\$ \$ \$	87,123 3,338 44.51	\$ \$ \$	88,858 3,405 45.39
DIR. OF N. III DIR. DE N. III	100-149	A \$ B/W \$	83,704 3,207 42.76	\$	85,378 3,271	\$	87,085 3,337 44.49	\$	88,824 3,403	\$	90,605 3,471	\$	92,414 3,541
DIR. OF N. IV DIR. DE N. IV	150 PLUS	HR \$  A \$  B/W \$	87,049 3,335	\$ \$ \$	43.62 88,787 3,402	\$	90,565 3,470	\$ \$ \$	45.38 92,380 3,539	\$ \$ \$	46.29 94,224 3,610	\$ \$ \$	96,110 3,682
SUPPORT SERV MGR I CHEF DE SERV. DE SOUTIEN I	100-149	A \$ B/W \$	44.47 46,374 1,777	\$ \$ \$	45.36 47,564 1,822	\$ \$ \$	46.27 48,787 1,869	\$ \$ \$	47.19 50,034 1,917	\$ \$ \$	48.13 51,314 1,966	\$ \$ \$	49.10 52,633 2,017
SUPPORT SERV MGR II	150 PLUS	HR \$	23.69	\$	24.30	\$	24.92	\$	25.56 52,612	\$	26.21	\$	26.89
CHEF DE SERV. DE SOUTIEN II	50-99	B/W \$ HR \$	1,868 24.91 39,999	\$	1,916 25.55 41,020	\$	1,966 26.21 42,077	\$	2,016 26.88 43,150		2,067 27.56		2,120 28.27
13M1	30-99	B/W \$	1,533	\$	1,572 20.96	\$	1,612 21.50	\$	1,653 22.04				
FSM II	100-149	A \$ B/W \$ HR \$	42,021 1,610 21.47	\$	43,091 1,651 22.01	\$	44,204 1,694 22.58	\$	45,333 1,737 23.16				
FSM III	150 PLUS	A \$ B/W \$ HR \$	44,150 1,692 22.55	\$	45,282 1,735 23.13	\$	46,446 1,780 23.73	\$	47,629 1,825 24.33				
HSKP	50-99	A \$ B/W \$ HR \$	35,948 1,377 18.36										

MGT 2022 October 1 REVISED 2/9/2022

<sup>\*</sup> A - Annual / Annuel \* B/W - Bi-Weekly / Aux deux semaines \* HR - Hourly / Par heure

#### NURSING HOME MANAGEMENT SALARIES - April 1ST 2023 - 1.0%

#### SALAIRES DE CADRE - FOYERS DE SOINS - 1 AVRIL 2023 - 1.0%

Each complete step ( A - C) represents 1 year service in the Home Chaque échellon complété (A-C) représente 1 an de service au Foyer

CLASSIFICATION	NO. BEDS/LITS			<u>A</u>		<u>A1</u>		<u>B</u>		<u>B1</u>		<u>c</u>		<u>C1</u>
ADMIN I	30-49	A B/W		82,070 3,144	\$	83,709 3,207	\$	85,384 3,271	\$	87,092 3,337	\$	88,838 3,404	\$	90,609 3,472
ADMIN II	50-99	HR	\$	41.93 87,402	\$	42.76 89,154	\$	43.62 90,940	\$	44.49 92,753	\$	45.38 94,606	\$	46.29 96,500
		B/W HR	\$	3,349 44.65	\$	3,416 45.54	\$	3,484 46.46	\$	3,554 47.38	\$	3,625 48.33	\$	3,697 49.30
ADMIN III	100-149	A B/W HR	\$ \$ \$	93,090 3,567 47.56	\$ \$ \$	94,947 3,638 48.50	\$ \$ \$	96,843 3,710 49.47	\$ \$ \$	98,784 3,785 50.46	\$ \$ \$	100,756 3,860 51.47	\$ \$ \$	102,777 3,938 52.50
ADMIN IV	150 PLUS	A B/W	\$ \$	99,135 3,798	\$	101,116 3,874	\$	103,137 3,952	\$	105,206 4,031	\$	107,307 4,111	\$	109,453 4,194
CHIEF ACCT I	50-99	HR	\$	50.64 47,508		51.66 48,695	\$		\$	53.75 51,160	\$	54.82 52,436	\$	55.91 53,749
CHEF COMPT I	30-33	B/W		1,820 24.27	\$	1,866 24.88	\$	1,912	\$	1,960	\$	2,009 26.79	\$	2,059 27.46
CHIEF ACCT II CHEF COMPT II	100-149	A B/W HR	\$ \$ \$	52,256 2,002 26.70	\$ \$ \$	53,569 2,052 27.37	\$ \$ \$	54,902 2,104 28.05	\$ \$ \$	56,274 2,156 28.75	\$ \$ \$	57,682 2,210 29.47	\$ \$	59,125 2,265 30.20
COMPTROLLER CONTROLLEUR	150 PLUS	A B/W	\$	65,318 2,503	\$	66,951 2,565	\$	68,631 2,630	\$	70,343 2,695	\$	72,102 2,763	\$	73,904 2,832
DIR. OF N. I	30-49	HR	\$	33.37 78,164	\$	34.20 79,725	\$	35.06 81,317	\$	35.94 82,946	\$	36.83 84,605	\$	37.75 86,297
DIR. DE N. I		B/W HR	\$ \$	2,995 39.93	\$	3,055 40.73	\$	3,116 41.54	\$	3,178 42.37	\$	3,242 43.22		3,306 44.09
DIR. OF N. II DIR. DE N. II	50-99	B/W HR	\$ \$ \$	81,289 3,115 41.53	\$ \$ \$	82,911 3,177 42.36	\$ \$ \$	84,574 3,240 43.21	\$ \$ \$	86,268 3,305 44.07	\$ \$ \$	87,994 3,371 44.95	\$ \$ \$	89,747 3,439 45.85
DIR. OF N. III DIR. DE N. III	100-149	A B/W HR	\$ \$	84,541 3,239 43.19	\$ \$	86,232 3,304 44.05	\$ \$ \$	87,956 3,370 44.93	\$ \$ \$	89,712 3,437 45.83	\$ \$ \$	91,511 3,506 46.75	\$ \$ \$	93,338 3,576 47.68
DIR. OF N. IV DIR. DE N. IV	150 PLUS	A B/W		87,919 3,369	\$	89,675 3,436	\$	91,471 3,505	\$	93,304 3,575	\$	95,166 3,646	\$	97,071 3,719
SUPPORT SERV MGR I	100-149	HR	\$	44.91 46,838	\$	45.81 48,040	\$	46.73 49,275	\$	47.66 50,534	\$	48.62 51,827		49.59 53,159
CHEF DE SERV. DE SOUTIEN I		B/W HR		1,795 23.93		1,841 24.54	\$	1,888 25.17	\$	1,936 25.82		1,986 26.48	\$	2,037 27.16
SUPPORT SERV MGR II CHEF DE SERV. DE SOUTIEN II	150 PLUS	B/W HR	\$	49,246 1,887 25.16	\$	50,512 1,935 25.80	\$	51,816 1,985 26.47	\$	53,138 2,036 27.15	\$	54,497 2,088 27.84	\$	55,898 2,142 28.56
FSMI	50-99	A B/W HR	\$	40,399 1,548 20.64	\$	41,430 1,587 21.16	\$	42,498 1,628 21.71	\$	43,582 1,670 22.26				
FSM II	100-149	A B/W HR	\$	42,441 1,626 21.68	\$	43,522 1,668 22.23	\$	44,646 1,711 22.81	\$	45,786 1,754 23.39				
FSM III	150 PLUS	A B/W HR	\$	44,592 1,709 22.78	\$	45,735 1,752 23.36	\$	46,910 1,797 23.96	\$	48,105 1,843 24.57				
HSKP	50-99	A B/W HR	\$	36,307 1,391 18.55										

MGT 2023 April 1 2/9/2022

<sup>\*</sup> A - Annual / Annuel \* B/W - Bi-Weekly / Aux deux semaines \* HR - Hourly / Par heure

#### NURSING HOME MANAGEMENT SALARIES - OCTOBER 1ST 2023 - 1.0%

#### SALAIRES DE CADRE - FOYERS DE SOINS - 1 OCTOBRE 2023 - 1.0%

Each complete step ( A - C) represents 1 year service in the Home Chaque échellon complété (A-C) représente 1 an de service au Foyer

CLASSIFICATION	NO. BEDS/LITS		<u>A</u>		<u>A1</u>		<u>B</u>		<u>B1</u>		<u>c</u>		<u>C1</u>
ADMIN I	30-49	A \$ B/W \$ HR \$	82,891 3,176 42.35	\$ \$ \$	84,546 3,239 43.19	\$ \$ \$	86,238 3,304 44.06	\$ \$ \$	87,963 3,370 44.94	\$ \$ \$	89,726 3,438 45.84	\$ \$ \$	91,515 3,506 46.75
ADMIN II	50-99	A \$ B/W \$	88,276 3,382 45.10	\$	90,046 3,450	\$	91,849 3,519	\$	93,681 3,589	\$	95,552 3,661	\$	97,465 3,734
ADMIN III	100-149	A \$ B/W \$	94,021 3,602	\$	95,896 3,674	\$	97,811 3,748	\$	47.86 99,772 3,823	\$	48.81 101,764 3,899	\$	49.79 103,805 3,977
ADMIN IV	150 PLUS	HR \$  A \$  B/W \$	48.03 100,126 3,836	\$ \$ \$	48.99 102,127 3,913	\$ \$ \$	49.97 104,168 3,991	\$ \$ \$	50.97 106,258 4,071	\$ \$ \$	51.99 108,380 4,152	\$ \$ \$	53.03 110,548 4,236
CHIEF ACCT I CHEF COMPT I	50-99	HR \$  A \$  B/W \$	51.15 47,983 1,838	\$ \$ \$	52.17 49,182 1,884	\$ \$ \$	53.21 50,407 1,931	\$ \$ \$	54.28 51,672 1,980	\$ \$ \$	55.37 52,960 2,029	\$ \$ \$	54,286 2,080
CHIEF ACCT II	100-149	HR \$	24.51 52,779	\$	25.12 54,105	\$	25.75 55,451	\$	26.40 56,837	\$	27.05 58,259	\$	27.73 59,716
CHEF COMPT II  COMPTROLLER	150 PLUS	B/W \$ HR \$	2,022 26.96 65,971	\$ \$	2,073 27.64 67,621	\$	2,125 28.33 69,317	\$	2,178 29.04 71,046	\$ \$	2,232 29.76 72,823	\$ \$	2,288 30.51 74,643
CONTROLLEUR	1001 200	B/W \$	2,528 33.70	\$	2,591 34.54	\$	2,656 35.41	\$	2,722 36.29	\$	2,790 37.20	\$	2,860 38.13
DIR. OF N. I DIR. DE N. I	30-49	A \$ B/W \$ HR \$	78,946 3,025 40.33	\$ \$	80,522 3,085 41.14		82,130 3,147 41.96	\$ \$ \$	83,775 3,210 42.80	\$ \$	85,451 3,274 43.65	\$ \$	87,160 3,339 44.53
DIR. OF N. II DIR. DE N. II	50-99	A \$ B/W \$ HR \$	82,102 3,146 41.94	\$ \$ \$	83,740 3,208 42.78	\$ \$ \$	85,420 3,273 43.64	\$ \$ \$	87,131 3,338 44.51	\$ \$ \$	88,874 3,405 45.40	\$ \$ \$	90,644 3,473 46.31
DIR. OF N. III DIR. DE N. III	100-149	A \$ B/W \$ HR \$	85,386 3,271 43.62	\$ \$ \$	87,094 3,337 44.49	\$ \$ \$	88,836 3,404 45.38	\$ \$ \$	90,609 3,472 46.29	\$ \$ \$	92,426 3,541 47.22	\$ \$	94,271 3,612 48.16
DIR. OF N. IV DIR. DE N. IV	150 PLUS	A \$ B/W \$ HR \$	88,798 3,402 45.36	\$ \$ \$	90,572 3,470 46.27	\$ \$ \$	92,386 3,540 47.20	\$ \$ \$	94,237 3,611 48.14	\$ \$ \$	96,118 3,683 49.10	\$ \$	98,042 3,756 50.09
SUPPORT SERV MGR I CHEF DE SERV. DE SOUTIEN I	100-149	A \$ B/W \$ HR \$	47,306 1,812 24.17		48,520 1,859 24.79	\$	49,768 1,907 25.42	\$ \$	51,039 1,956 26.07	\$ \$	52,345 2,006 26.74	\$ \$	53,691 2,057 27.43
SUPPORT SERV MGR II CHEF DE SERV. DE SOUTIEN II	150 PLUS	A \$ B/W \$	49,738 1,906	\$ \$	51,017 1,955	\$	52,334 2,005	\$	53,669 2,056	\$	55,042 2,109	\$	56,457 2,163
FSMI	50-99	HR \$  A \$  B/W \$	25.41 40,803 1,563	\$	26.06 41,844 1,603	\$	26.74 42,923 1,645	\$	27.42 44,018 1,687	Ф	28.12	Ф	28.84
FSM II	100-149	HR \$  A \$  B/W \$	20.84 42,865 1,642	\$	21.38 43,957 1,684	\$	21.93 45,092 1,728	\$	22.49 46,244 1,772				
FSM III	150 PLUS	HR \$	21.90 45,038	\$	22.46 46,192	\$	23.04 47,379	\$	23.62 48,586				
НЅКР	50-99	B/W \$ HR \$	1,726 23.01 36,670		1,770 23.60		1,815 24.20		1,862 24.82				
HORF	90- <del>9</del> 9	B/W \$	1,405 18.73										

MGT 2023 October 1 2/9/2022

<sup>\*</sup> A - Annual / Annuel \* B/W - Bi-Weekly / Aux deux semaines \* HR - Hourly / Par heure

TITLE: ORIENTATION OF ADMINISTRATORS AND DIRECTORS OF NURSING	NUMBER: MD-C-4
SECTION: C. HUMAN RESOURCES	PAGE: 1 of 1
ORIGINAL SIGNED BY: JANET P. THOMAS Director Nursing Home Services	REVIEWED: January 4, 2016 LAST MODIFICATION: January 4, 2016

Regional Liaison Officer will provide a general orientation to Administrators and Directors of Nursing of nursing homes as needed.

The following are general topic areas to be covered during the orientation program:

- Organizational Chart of Department of Social Development
- Role of Nursing Home Services
- Nursing Home Services and relationship with outside organizations such as NB Association of Nursing Homes, and other professional organizations
- Role of Regional Liaison Officer, including Inspection
- Act, Regulations, Standards/Policies and Guidelines of the Department
- Financial Services and Budget review
- Long Term Care process overview and the relationship with Nursing Home Services
- Financial Assessment
- Health Card , Prescription Drug Program
- Public Health Services
- Hospital Services, Rehabilitation Services, Extra Mural Program
- Major Incidents

TITLE: SICK LEAVE COVERAGE FOR POSITIONS FUNDED WITHOUT REPLACEMENT	NUMBER: MD-C-5
SECTION: C. HUMAN RESOURCES	<b>PAGE</b> : 1 of 1
ORIGINAL SIGNED BY: JANET P. THOMAS Director Nursing Home Services	REVIEWED: January 4, 2016  LAST MODIFICATION: January 4, 2016

Sick leave coverage for a position funded without replacement, which exceed 20 working days as per employee's working schedule, <u>may be</u> available.

If it is evident that an employee is going to be absent for an extended period, it is the responsibility of the nursing home to provide interim staffing arrangements for personnel that are funded without replacement.

The cost of the interim staff after the first 20 working days of sick leave may be reimbursed through the budget amendment process.

Once the employee on sick leave no longer has any sick time left, Nursing Home Services will no longer cover the cost to replace the employee on sick leave, it will be the nursing home's responsibility to use the funds allocated in their budget for the position being replaced.

TITLE: RETIREMENT ALLOWANCE	NUMBER: MD-C-6
SECTION: C. HUMAN RESOURCES	<b>PAGE:</b> 1 of 3
ORIGINAL	REVIEWED: October 20, 2016
SIGNED BY: JANET P. THOMAS	LAST MODIFICATION: October 20, 2016

An employee who retires is eligible to receive a retirement allowance processed and calculated as described below providing he/she:

- Is 55 years or older, and
- Has 5 years or more of continuous service in a classification included in the budget For <u>unionized employees</u>, eligibility for retirement allowance can be established according to their respective collective agreement.

For <u>management employees</u>, all retirement allowances have been finalized in 2014 after discontinuance of the retirement allowance benefit as per memo of July 4, 2011- Ref. 039. For retirement allowance due to <u>permanent disability or death</u>, refer to applicable section, page 2.

# REQUEST FOR RETIREMENT ALLOWANCE FUNDING

The home must complete the form "<u>Request for Retirement Allowance</u>" for each entitled retiring employee and submit along with the form "<u>Request for Budget Amendment</u>" to the Regional Liaison Officer for approval.

Information provided on the form will ensure that the nursing home receives the correct amount of entitled benefit, since benefits may vary under different collective agreements.

Retirement allowance is paid on a "full year of continuous service" basis. To calculate the number of full years of continuous service, seniority hours can be divided by 1957.5. Length of continuous service must be between 5 and 25 years. Part years are not considered in calculating this benefit. For example, if the employee has 9.7 years of continuous service, the retirement allowance is based on 9 years.

Requests for Budget Amendments for retirement allowances must be made in the same fiscal year as the payment of the retirement allowance is made to the employee. The regular **rate** of pay **last earned** is to be used to calculate the retirement allowance.

If an employee has worked in more than one nursing home, the employment between the two nursing homes must not include any break of service greater than 45 days.

If the employee has worked previously in another nursing home in the province, the hours worked in that home may count in the seniority hours. In order to determine if the hours worked at the other nursing home can be counted in the seniority hours for a retirement allowance, the request form will need to include supporting documentation from both Nursing Homes showing seniority hours and dates of hiring and last day of work.

#### RETIREMENT ALLOWANCE - PERMANENT DISABILITY OR DEATH

# I. Permanent Disability

To receive approval and funding for a retirement allowance for an employee under 55 years of age, due to permanent disability, Nursing Home Services will require:

# a) proof of permanent disability established under

i) Workers' Compensation Act OR ii) Canada Pension Plan Act. OR iii) Decision made by a panel of 3 doctors (one appointed by the Union, one appointed by the Employer, and one selected by the two so appointed)

**AND** 

b) supporting documentation showing that the nursing home has made every reasonable effort to **accommodate** the employee to a position or job consistent with his/her disability.

The Department's position on retirement allowances for disability reasons was and remains that <u>a permanent disability must exist and be substantiated</u> before the department will accept mutual agreement between the Employee and Employer.

#### II. Death

Where an employee entitled to receive retirement allowance dies, a copy of the death certificate with the form "<u>Retirement Allowance Request</u>" signed if possible by the beneficiary, along with the completed form "<u>Request for Budget Amendment</u>" need to be submitted to the Regional Liaison Officer for approval.

Criteria for entitlement can be established according to their respective collective agreement.

REFERENCES: <u>Request for Retirement Allowance</u> Budget Amendment Process MD-A-8

# **REQUEST FOR RETIREMENT ALLOWANCE - FORM MD-C-6**

1.	Name of employeeNursing nome
2.	Date of birth
3.	ClassificationCodeDepartment
4.	Step Part-Time / Regular Scheduled
5.	Employment period From To(Y/M/D)
6.	Seniority hours   ÷ 1957.5 =* Full years of continuous service
	* Full years of continuous service (min 5/max 25)x 5**Days
7.	Allowance calculation: **Number of Daysx 7.5 hrs x \$/hr = \$  Rate includes RN retention premium
8.	Reason for retirement allowance request:
	<ul> <li>□ Normal retirement</li> <li>□ Death</li> <li>□ Laid off</li> <li>□ Disability:</li> <li>□ CPP</li> <li>□ WSNB</li> <li>□ Panel of 3 doctors (include supporting documentation)</li> <li>□ Request of payment prior to retirement as per collective agreement, if applicable:</li> <li>□ Employee has submitted to the employer a written notification of his/her decision to discontinue his/her retirement allowance early and confirmed a selected effective date for the discontinuance (include copy). The effective date is:(Y/M/D)</li> <li>□ Employee understands that he/she will not be eligible for any further retirement allowance</li> </ul>
9.	Confirmation of the employee about retirement allowance  I confirm that I have never received a retirement allowance
	Comments:
	DateSignature of the employee:
10.	Request completed by :  Date Signature of the Dir. of Finance/Administrator:

TITLE: SUPPLEMENTARY BENEFITS ON MATERNITY LEAVE	NUMBER: MD-C-7
SECTION: C. HUMAN RESOURCES	<b>PAGE:</b> 1 of 4
ORIGINAL	REVIEWED: August 22, 2016
SIGNED BY: JANET P. THOMAS	LAST MODIFICATION: August 22, 2016
Director	
Nursing Home Services	

A "Request for Supplementary Benefits on Maternity Leave" form must be completed for each entitled employee. Information provided on the form will ensure that the nursing home receives the correct amount of entitled benefit, since benefits may vary under different collective agreements. This information will also assist the nursing home and the Department in properly costing the benefit.

Please forward your "Request for Supplementary Benefits on Maternity Leave" form along with the "Request for Budget Amendment" form and supporting documents (a copy of the Supplementary Employment Benefit Agreement and confirmation from Employment Insurance on benefits to be issued) to your regional liaison officer.

## 1. Eligibility for Supplementary Employment Benefits on Maternity Leave

An employee with at least one year of continuous employment, who agrees to return to work for at least six months, and who provides the employer with proof that she is eligible to receive employment insurance benefits as per the Employment Insurance Act, shall be eligible to be paid a maternity leave allowance for a period not exceeding 15 continuous weeks immediately following the minimum waiting period for employment insurance benefit eligibility.

An employee who is absent from work and is receiving workers' compensation benefits is not entitled to receive maternity leave supplementary employment benefits.

## 2. Payments for Supplementary Employment Benefits

Maternity leave supplementary employment benefits payments equal the difference between the employment insurance benefits the employee is eligible to receive and 75% of her regular rate of pay.

The regular rate of pay is the rate of pay the employee was receiving at the time maternity leave commences and does not include retroactive adjustment of rate of pay, acting pay, shift premium, overtime, or any other form of supplementary compensation.

# Department of Social Department Nursing Home Services

**Management Directives** 

Should the employee fail to return to work and remain at work for a period of six months, the employee shall reimburse the employer for the amount received as maternity leave allowance on a pro rata basis.

The nursing home will be provided funds to cover the employer's portion of Canada Pension Plan, the employer's portion of pension and Work Safe New Brunswick contributions to be paid on the employee's supplementary benefit according to the benefit rates of the fiscal year.

REFERENCES: <u>Request for Supplementary Benefits on Maternity Leave</u> <u>form</u> <u>Supplementary Employment Benefit Agreement</u> Budget Amendment Process MD-A-8

(Nursing Home Services only)



# REQUEST FOR SUPPLEMENTARY BENEFITS ON MATERNITY LEAVE

<b>1.</b> N	lame of employee	Nu	rsing Home	
<b>2.</b> Da	ate hired at nursing ho	me	<u>(</u> Y/M/D)	
<b>3.</b> Da	ate maternity leave sta	arted	(Y / M / D)	
<b>4</b> .Sı	• •	for 15 week period (excluding two		g period)
	(Y/M/D)	TO (Y/ <i>M</i> / <i>D</i> )		
5. H	ourly salary rate <sup>(a)</sup>	Classification	Ste	0
	See https://srv129.se	Part-Time Casual cours worked per week, using the #ervices.gc.ca/eiregions/eng/rates ding retroactive pay, shift premium	<b>_cur.aspx (</b> Provide	e summary of weeks
	Employee has agree	d to return to work for at least six m	onths after materni	ty leave
	Yes	Average weekly salary * (aXb)x2  75% of bi-weekly salary oyee's bi-weekly El benefits (gross)  Bi-weekly amount	\$* x 75% = - ( )	on of supplementary benefits  For central office use
		**Total supplementary benefit	\$	
_	Employer's portion of	ortion of CPP contributions (5.70%) WSNB contributions ( <b>up to</b> (5.30%) Employer's portion of pension (3%)		
-	TOTAL (employee be	enefit + employer's contributions)	\$	
9. 🗆	benefits.	t calculated is prior to payroll deduction		
10.	Request completed by	/:	Date	·
	Request approved by:		Date:	

# SUPPLEMENTARY EMPLOYMENT BENEFIT AGREEMENT ENTENTE DE PRESTATIONS SUPPLÉMENTAIRES À L'ASSURANCE-EMPLOI

Employee / Employée :	
Nursing Home / Foyer de soins :	
Dates of Leave / Date du congé:	
Please process the maternity leave allowance under the Supplementary Employment Benefit Plan.  I understand that if I fail to return to work for six months, I will be required to reimburse the amount received under the Supplementary Employment Benefit Plan on a pro rata basis. This amount will be determined by the number of weeks of return service.  Benefit payment such as life insurance, Blue Cross, etc. will be deducted from this allowance during the initial maternity leave period on a cost-shared basis. If the allowance is not sufficient to cover your benefits, we will request you to send postdated cheques. If you have decided to take additional leave without pay, you will be advised at that time of the full cost and the arrangements necessary to continue your benefits.	Veuillez s'il vous plait traiter mon allocation de congé de maternité conformément au régime de prestations supplémentaires de l'assurance-emploi.  Je comprends que si je ne devais pas retourner au travail pour six mois, je serai obligé de rembourser au prorata, le montant reçu conformément au régime de prestations supplémentaires de l'assurance-emploi. Ce montant sera déterminé d'après le nombre de semaines de service donné.  Les primes pour bénéfices marginaux telles que croix-bleue, assurance-vie etc. seront déduites de votre allocation durant le congé de maternité initial sur une base de partage actuel des coûts. Si l'allocation n'était pas suffisante pour couvrir ces primes, nous vous demanderons de nous faire parvenir des chèques postdatés. Si vous décidiez de prendre un congé additionnel sans solde, nous vous aviserons à ce moment-là du plein coût des primes ainsi que les procédures à suivre pour continuer à recevoir vos bénéfices.
	755 5511011000.
Employee's Signature / Signature de l'employée :	
Date :	

# D. LICENSING

TITLE: NURSING HOME LICENCE	NUMBER: MD-D-1
SECTION: D. LICENSING	<b>PAGE:</b> 1 of 1
ORIGINAL SIGNED BY: JANET P. THOMAS Director	REVIEWED: January 4, 2016 LAST MODIFICATION: September 1, 2007
Nursing Home Services	

## **PREAMBLE**

To comply with section 3(2) of the *Nursing Homes Act* this states: "No person shall establish, operate or maintain a nursing home unless the person holds a licence."

# **MANAGEMENT DIRECTIVE**

1. All nursing homes must have a current licence in order to operate.

TITLE: LICENCE APPLICATION FOR THE ESTABLISHMENT OF A NEW	NUMBER: MD-D-2
NURSING HOME LICENCE/	
ADDITION OF BEDS TO EXISTING NURSING HOME	
SECTION: D. LICENSING	<b>PAGE</b> : 1 of 1
ORIGINAL	REVIEWED: January 4, 2016
SIGNED BY: JANET P. THOMAS	<b>LAST MODIFICATION:</b> January 4, 2016
Director	
Nursing Home Services	

To comply with section 4(1) of the *Nursing Homes Act* which states: "On application in accordance with the regulations, the Minister may issue a licence to a person for the purposes of establishing, operating or maintaining a nursing home."

To comply with section 4(1)(a)(b)(c) and (d) of the Regulations 85-187 which state: "An application for a licence to establish a nursing home shall be made to the Minister and shall include the following information:

- (a) the population of the surrounding area which it is proposed that the nursing home shall serve;
- (b) the proposed program of services and care to be provided in the nursing home;
- (c) evidence to demonstrate the availability of professional services required to operate the nursing home; and
- (d) the proposed corporate structure of the operator including board and membership if the operator is a corporation."

## MANAGEMENT DIRECTIVE

1. To establish a new nursing home, the applicant must apply for a nursing home licence in writing to the Minister of the Department of Social Development and must include the information outlined in section 4(1)(a)(b)(c) and (d) of the Regulation 85-187.

TITLE: LICENSING FEES	NUMBER: MD-D-3
SECTION: D. LICENSING	<b>PAGE:</b> 1 of 1
ORIGINAL	REVIEWED: January 4, 2016
SIGNED BY: JANET P. THOMAS	LAST MODIFICATION: Sept 1, 2007
Director	
Nursing Home Services	

To comply with section 6(1) of Regulation 85-187 which states: "The fee for a licence to establish, operate or maintain a nursing home shall be fifty dollars."

To comply with section 6(2) of Regulation 85-187 which states: "The fee for a renewal of a licence to establish, operate or maintain a nursing home shall be twenty dollars."

## MANAGEMENT DIRECTIVE

1. Nursing home licensing fees must be charged at a rate of fifty dollars (\$50.00) for the licence of a new nursing home and twenty dollars (\$20.00) for the renewal of a licence.

TITLE: REQUIRED RESPONSE TO AREAS OF NON-COMPLIANCE	NUMBER: MD-D-4
SECTION: D. LICENSING	<b>PAGE:</b> 1 of 5
ORIGINAL SIGNED BY: JANET P. THOMAS Director Nursing Home Services	REVIEWED: January 4, 2016 LAST MODIFICATION: January 4, 2016

To comply with section 7(1)(a) of the *Nursing Home Act* which states: "The Minister may modify, revoke or refuse to renew a licence if, in the Minister's opinion based on reasonable grounds, the operator or the nursing home fails to meet the requirements of this Act and the regulations."

To comply with section 7(2) of the *Nursing Home Act* which states: "Within 30 days after receipt of notice of an action or decision of the Minister under this section, an operator who is aggrieved by the action or decision may request that the Minister review it."

To comply with section 7(3) of the *Nursing Home Act* which states: "On receiving a request under subsection (2), the Minister shall review his or her action or decision and may confirm, vacate or alter it."

To comply with section 25(1) of the *Nursing Home Act* which states: "The Minister may appoint persons as inspectors for the purposes of this Act and the regulations."

#### MANAGEMENT DIRECTIVE

- An Inspection Report is provided to the nursing home after each inspection is completed. Areas of non-compliance with the *Nursing Home Act* and the Regulations are identified on the Inspection Report along with the compliance dates.
- 2. Nursing homes having areas of non-compliance must submit the corrective actions to the regional liaison officer within the timeframe set.
- 3. The corrective actions must:
  - include measures that are put into place or systemic changes made to ensure that the area of non-compliance will not reoccur.
  - indicate how the nursing home plans to monitor its performance to make sure the solutions are sustained

- 4. To verify that these areas of non-compliance will not reoccur, the regional liaison officer validates the corrective actions submitted, which may include a copy of, but not limited to the following:
  - Any required new or revised policies and/or procedures
  - · Any new or revised Terms of Reference
  - · Minutes from required meetings
  - · Any required audits or log forms
  - Any further correspondence or inspection results required from external inspections
  - A communication plan utilized to inform appropriate staff of required changes to maintain compliance in the noted area of non-compliance.
- 5. If the plan of correction is unacceptable for any reason, the regional liaison officer will notify the nursing home in writing.
- 6. If the plan of correction is acceptable, a letter will be provided to the nursing home.
- Nursing homes should be cautioned that they are ultimately accountable for their own compliance and that responsibility is not alleviated in cases where notification about their acceptability of their plan of correction is not made timely.
- 8. Areas of non-compliance that represents immediate danger to residents or staff must be addressed immediately. The nursing home will still be responsible to provide the corrective actions including measures to ensure it will not reoccur.
- 9. If the nursing home is not able to achieve compliance by the identified compliance date(s), a detailed action plan is to be submitted by that date to the regional liaison officer for review. The plan needs to include how and when the nursing home will achieve compliance.
- 10. If the nursing home disagrees with an area of non-compliance, the nursing home needs to first discuss it with the regional liaison officer. If there is no satisfactory resolution and the nursing home still disagrees with the area of non-compliance, the nursing home may choose to make a "Request for Review of Decision" within 30 calendar days starting on the receipt of the inspection report, through the regional office of the Department of Social Development. See application form and fact sheet.

REFERENCES: Revocation/Refusal of Nursing Home Licence MD-D-7 - for those areas that are not resolved by the specified compliance date

Request for Review of Decision Form

Request for Review of Decision Fact Sheet

# **Management Directives**

# REQUEST FOR REVIEW OF DECISION (FOR NURSING HOMES ONLY)

DEMANDE D'EXAMEN DE LA DÉCISION (POUR LES FOYERS DE SOINS SEULEMENT)

To: Regional Office À:
Department of Social Development



Bureau régional Ministère du Développement social

		5 VV ICIC	•	
FOR OI	FICE USE ONLY / U	ISAGE INTERNI	E SEULEMENT	
Level	1 – Supervisor Review		Examen du surveillant	
Level 2 – Program De	livery manager Review		Examen du gestionnaire de la pres des programmes	tation
This decision will be reviewed upon coof the written form. Please include a were not taken into consideration, or personal situation that would be to your application.	ny item(s) demande o any les points o tou	écrit dûment rem qui n'auraient pa:	npli. Prière d'indiquer ci-dessous tha s été pris en considération, ou chang e la situation personnelle devant être	t you feel ge in your
, Je,				
of de	(Name of Applicar	nt / Nom du reque	erant)	
	(Addres	s / Adresse)		
	(Telephone No. / N	Numéro de télépl	none)	
request a Re	eview of Decision / c	lemande un exa	men de la décision.	
Nursing Home's Name :		Nom du F	oyer de soins:	
Please state reason for your reques Describe your concerns (please add ac supplémentaires, au besoin)			la demande: ros préoccupations (ajoutez des page s required)	es
Level 1: submit your request 3 starting on the receipt of the In-Level 2: submit your request 1 starting after receipt of the decireview.  * If the request is not submitted w the review process will end and stand.	spection Report. 5 calendar days sion from level 1 ithin the timeframe	débutant a Niveau 2: s après avoir * Si la demar	coumettre votre demande 30 jours à la réception du Rapport d'inspec coumettre votre demande 15 jours reçu la décision de l'examen du ni ide n'est pas soumise dans le déla ls sera terminé et la décision main	ction. civils iveau 1. ai prévu
Dated this Fait le	day of jour de		20 	

## **REQUEST FOR REVIEW OF DECISION - FACT SHEET**

## LEVEL 1 SUPERVISOR REVIEW

- If you have chosen this first level of review, a Supervisor will contact you to schedule a meeting to discuss the situation.
- You must submit your request for review within 30 calendar days starting on the receipt of the Inspection Report or the Review Process will end and the decision will stand.
- The Supervisor may support the initial decision or overturn it if they believe there has been an error.
- You will be informed of the decision and the reasons in writing within 10 days of your meeting with the Supervisor.
- If you are still not satisfied with the Supervisor's decision, you may request that the decision be reviewed by the Program Delivery Manager.

#### LEVEL 2 PROGRAM DELIVERY MANAGER REVIEW

- The Program Delivery Manager will be provided with all of the documentation supporting the decision, the process followed and information discussed with you at the Supervisor's level of review.
- You will have the same opportunity as in the first stage of the review to provide additional information to support your request.
- You must submit your request for review within <u>15 calendar days starting on</u> receipt of the decision from level 1 review or the Review Process will end and the decision will stand.
- This is the last step in the Department's Administrative Review Process.
- You will be informed of the decision and the reasons in writing within 10 days of your meeting with the Program Delivery Manager.

## **QUESTIONS ABOUT ADMINISTRATIVE REVIEW**

# Can I bring someone with me to the review?

You may bring a staff, member of the Board, or lawyer for advice.

# Where will the review meeting be held?

If you would like to meet with the Supervisor or Program Delivery Manager as part of this process, the meeting will be held at the local office of the Department of Social Development.

# Do I have to bring anything to a review meeting?

You may bring any other information not already included in your case file that is important to the review. The Supervisor or Program Delivery Manager will bring any relevant documents in the case file to a review meeting.

#### When will I find out the result of the review?

Within 10 working days of the review meeting or receipt of the additional information requested, the Supervisor or Program Delivery manager shall provide you with a decision by way of a letter.

Any person or group who feels they have been unfairly treated by a New Brunswick Government department or agency and have exhausted all available appeal processes can seek help from the Ombudsman.

Office of the Ombudsman P.O. Box 6000 548 York Street Fredericton, NB E3B 5H1 (506) 453-2789 1-888-465-1100

TITLE: NURSING HOME LICENCE	NUMBER: MD-D-5
SECTION: D. LICENSING	PAGE: 1 of 1
SIGNED BY: Luc Carrier Director Nursing Home Services	REVIEWED: January 16, 2023 LAST MODIFICATION: January 16, 2023

To comply with section 2(1) of the *Nursing Homes Act* which states: "The Minister is responsible for the administration of this Act and may designate one or more persons to act on the Minister's behalf."

To comply with section 4(3) of the *Nursing Homes Act* which states: "On application in accordance with the regulations, the Minister may renew a licence."

To comply with section 5 of the Regulation 85-187 which states: "A licence issued by the Minister

- (a) shall expire on the date indicated on the licence;
- (b) shall specify the name of the operator to whom it is issued and the name of the nursing home the operator is licensed to operate;
- (c) shall show the total bed capacity of the nursing home the operator is licensed to operate; and
- (d) shall show any exemptions from compliance with the physical standards prescribed in this Regulation."

#### MANAGEMENT DIRECTIVE

The Manager of Quality and Compliance or designate may renew a nursing home licence for the period of January 1 through to December 31 of each calendar year upon receipt of an application by November 1<sup>st</sup> of every year.

The licence will indicate:

- Name and address of nursing home
- Maximum number of residents permitted
- Term of licence
- Special conditions or any exemptions permitted

**REFERENCES:** Modification, Revocation, or Refusal to Renew a Nursing Home Licence MD-D-6

Application for annual renewal of nursing home licence Standard A-I-1

TITLE: MODIFICATION, REVOCATION, OR REFUSAL TO RENEW A NURSING HOME LICENCE	NUMBER: MD-D-6
SECTION: D. LICENSING	<b>PAGE</b> : 1 of 1
SIGNED BY: Luc Carrier Director Nursing Home Services	REVIEWED: January 16, 2023 LAST MODIFICATION: January 16, 2023

To comply with section 2(1) of the *Nursing Homes Act* which states: "The Minister is responsible for the administration of this Act and may designate one or more persons to act on the Minister's behalf."

To comply with section 7(1) of the *Nursing Homes Act* which states: "The Minister may modify, revoke or refuse to renew a licence if, in the Minister's opinion based on reasonable grounds,

- a) the operator or the nursing home fails to meet the requirements of this Act and the regulations.
- b) the operator violates a provision of this Act or the regulations,
- c) the operator fails to comply with the terms and conditions to which the licence is
- d) subject,
- e) a person has made a false statement in the application for the licence or a renewal of the licence or in a report, document or other information required to be furnished under this Act or the regulations or by any other Act or regulation that applies to a nursing home, or
- f) the operator operates the nursing home in a manner which prejudices the health, safety or welfare of the residents."

#### MANAGEMENT DIRECTIVE

The Manager of Quality and Compliance or designate may modify, revoke or refuse to renew a licence to a nursing home if any of the following conditions exist:

- A repeated area of non-compliance from the previous year is found during the inspection,
- Has not achieved full compliance by each specified target date indicated in the inspection report,
- An area of non-compliance is issued outside of the annual inspection
- No plan for corrective action(s) is submitted to the liaison officer,
- False statements are identified in corrective action(s) submitted as per section 7(1)(d) of the *Nursing Homes Act*,
- The operator operates the nursing home in a manner which endangers the health, safety or welfare of the residents as per section 7(1)(e) of the *Nursing Homes Act*.

TITLE: REVOCATION/REFUSAL OF A	NUMBER: MD-D-7
NURSING HOME LICENCE	
SECTION: D. LICENSING	<b>PAGE</b> : 1 of 1
ORIGINAL	DEVIEW, January 4, 2046
URIGINAL	REVIEW: January 4, 2016
SIGNED BY: JANET P. THOMAS	LAST MODIFICATION: September 1, 2007

To comply with section 7(1) of the *Nursing Homes Act* which states: "The Minister may modify, revoke or refuse to renew a licence if, in his opinion based on reasonable grounds;

- (a) the operator or the nursing home fails to meet the requirements of this Act and the regulations
- (b) the operator of a nursing home violates any provision of this Act or the regulations
- (c) the operator fails to comply with the terms and conditions to which the licence is subject
- (d) a person has made a false statement in the application for the licence or a renewal thereof or in any report, document or other information required to be furnished under his Act or the regulations or by any other Act or regulations that applies to a nursing home
- (e) the operator operates the nursing home in a manner which prejudices the health, safety or welfare of the residents"

#### MANAGEMENT DIRECTIVE

- 1. The Minister may revoke a nursing home licence if a nursing home fails to meet the requirements of the *Nursing Homes Act*, the Regulations or Standards and under the following conditions
  - For any area of non-compliance identified by the Minister and not resolved by the specified compliance date and in the Minister's opinion, has:
    - A. caused harm to the residents and/or staff
    - B. or has the potential to cause harm to the residents and/or staff
  - For any area of non-compliance identified by the Minister and not resolved by the specified compliance date and in the Minister's opinion has the potential to cause the organization to become insolvent.

TITLE: MINISTERIAL REFUSAL TO ISSUE/RENEW NURSING HOME LICENCE RELATED TO PUBLIC INTEREST	NUMBER: MD-D-8
SECTION: D. LICENSING	<b>PAGE:</b> 1 of 1
ORIGINAL SIGNED BY: JANET P. THOMAS Director Nursing Home Services	REVIEWED: January 4, 2016 LAST MODIFICATION: September 1, 2007

To comply with section 4(4) of the *Nursing Homes Act* which states: "The Minister may refuse to issue or renew a licence under this section if the Minister is not satisfied that it is in the public interest to establish, operate or maintain a nursing home

- (a) in the area where the applicant proposes to establish, operate and maintain the nursing home, or
- (b) with a total bed capacity as proposed by the applicant."

## MANAGEMENT DIRECTIVE

1. The Minister may refuse to issue or renew a nursing home licence if it is not considered in the public's best interest.

TITLE: APPOINTMENT OF A TRUSTEE	NUMBER: MD-D-9
SECTION: D. LICENSING	<b>PAGE</b> : 1 of 1
ORIGINAL SIGNED BY: JANET P. THOMAS Director Nursing Home Services	REVIEWED: January 4, 2016 LAST MODIFICATION: September 1, 2007

To comply with section 10(1) of the *Nursing Homes Act* which states: "The LieutenantGovernor in Council may appoint a trustee, for a term not exceeding 12 months, in any of the following circumstances:

- (a) in the opinion of the Minister based on reasonable grounds,
  - (i) a nursing home is not functioning effectively,
  - (ii) the operator or the nursing home fails to meet the requirements of this Act and the regulations,
  - (iii) the operator violates a provision of this Act or the regulations, or
  - (iv) the operator fails to comply with the terms and conditions to which the operator's licence is subject; or
- (b) the licence of a nursing home has been revoked, a renewal of a licence is refused or a licence expires and is not renewed."

To comply with section 10(2) of the *Nursing Homes Act* which states: "On the appointment of a trustee under subsection (1),

- (a) without further action, the trustee is vested with all property, powers, duties and liabilities of the operator in relation to the nursing home, including all bank accounts, safety deposit boxes or trust funds in the name of, or in the control of the operator and also including trusts controlled or administered by a person on behalf of the operator in relation to the nursing home or its residents, and
- (b) a contract or other arrangement for the administration of the nursing home, except a collective agreement, is suspended unless otherwise directed in writing by the trustee."

#### MANAGEMENT DIRECTIVE

1. Following the revocation or refusal of a nursing home licence (MD-D-7) the Lieutenant Governor in Council must appoint a trustee.

TITLE: INCORPORATION STATUS	NUMBER: MD-D-10
FOR NURSING HOMES	
SECTION: D. LICENSING	PAGE: 1of 1
ORIGINAL	REVIEWED: January 4, 2016
SIGNED BY: JANET P. THOMAS	LAST MODIFICATION: September 1, 2007
Director	
Nursing Home Services	

To comply with section 6(1) of the *Nursing Homes Act* which states: "The licence is not transferable."

Under sections 2, 126 and 173 of the *Companies Act*, the nursing home is required to provide to the Director of Corporate Affairs on the prescribed form all information required to maintain "ACTIVE" status in the Corporate Affairs Registry Database.

## MANAGEMENT DIRECTIVE

**1.** In order to receive and maintain a licence to operate a nursing home, the operator must have an "ACTIVE" status under the *Companies Act*.

TITLE: UNANNOUNCED INSPECTIONS	NUMBER: MD-D-11
SECTION: D. LICENSING	<b>PAGE</b> : 1 of 1
ORIGINAL SIGNED BY: JANET P. THOMAS Director Nursing Home Services	REVIEWED: January 4, 2016 LAST MODIFICATION: September 1, 2007

To comply with section 25(3) of the *Nursing Homes Act* which states: "An inspector may at any reasonable time enter a nursing home to make an inspection to ensure that the provisions of this Act and the regulations are being complied with."

## MANAGEMENT DIRECTIVE

1. All annual inspections are unannounced.