

Homeweb is the online access point for the Employee and Family Assistance Program (EFAP). Participants can access a wealth of tools, including orientations, assessments, online courses, resource locators, and a library full of videos, podcasts, and articles, all designed to help employees achieve a healthy work-life balance. Homeweb can be accessed on your desktop, tablet, or mobile app (*Homewood e-AP*), and uses the same log-in information for all platforms.

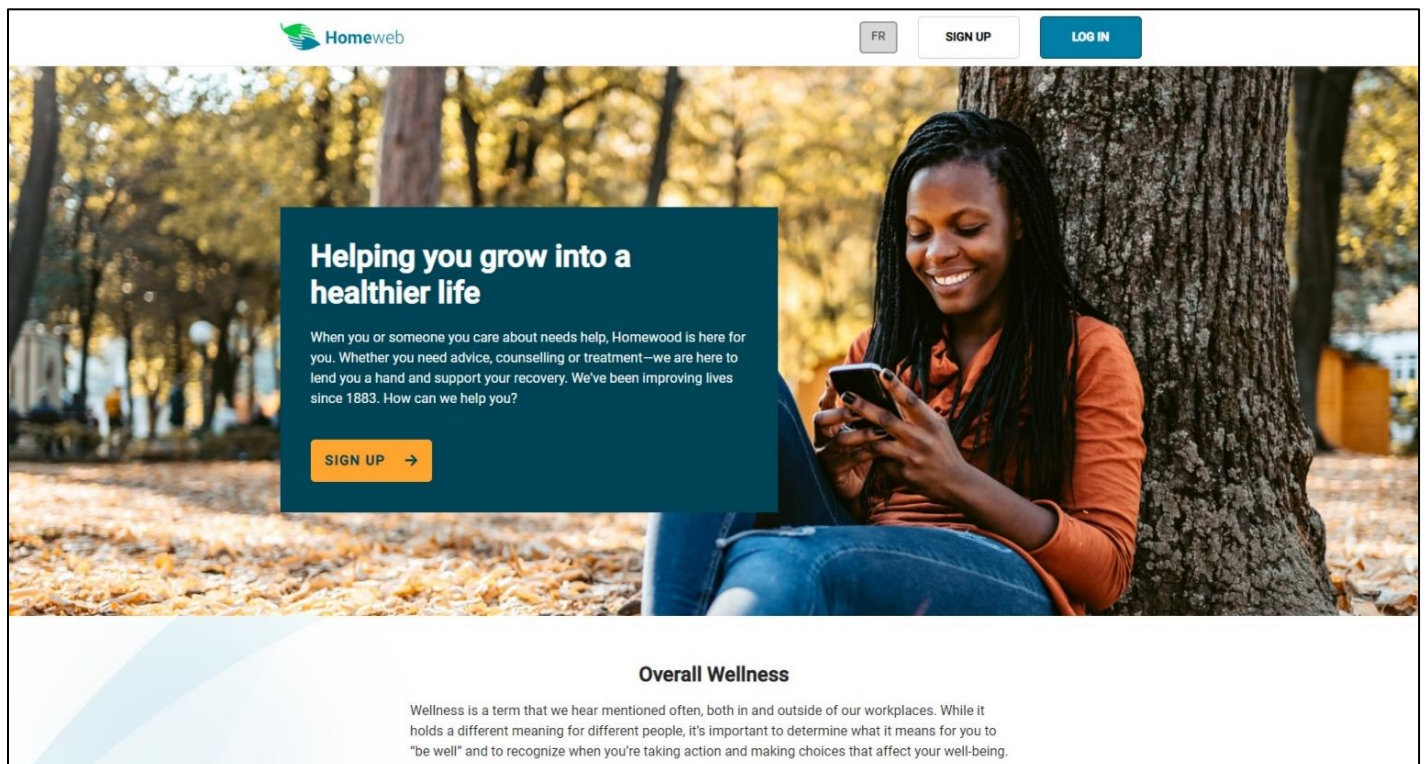
Homeweb requires participants to create an account. When creating your own personal account, it becomes personalized to you – Homeweb will recommend topics based upon your interests, and you will be able to save your progress during e-learning courses, stopping and resuming at anytime.

Confidentiality is the cornerstone of the EFAP – your employer will not know that you've created an account, that you've logged-in, that you've downloaded the *Homewood e-AP*, or that you are accessing EFAP services at all. For additional confidentiality, employees may wish to create an account using a personal email address rather than their workplace email.

When the spouse or dependent child of an employee creates an account, they will be asked to enter the employee's name and date of birth – this information is required solely to confirm dependent eligibility, and the employee will not be notified that a family member has created an account.

Step 1: Go to [Homeweb.ca](https://homeweb.ca).

Step 2: Click the **Sign-up** button in the top right corner of the page.

A screenshot of the Homeweb website's sign-up page. The page features a header with the Homeweb logo, a language selector set to "FR", and "SIGN UP" and "LOG IN" buttons. The main content area has a background image of a smiling woman sitting on the ground in a park, looking at her phone. A dark teal overlay box contains the text "Helping you grow into a healthier life" and a "SIGN UP" button with a right arrow. Below this, the heading "Overall Wellness" is followed by a paragraph explaining the concept of wellness in the workplace context.

FR SIGN UP LOG IN

Helping you grow into a healthier life

When you or someone you care about needs help, Homewood is here for you. Whether you need advice, counselling or treatment—we are here to lend you a hand and support your recovery. We've been improving lives since 1883. How can we help you?

SIGN UP →

Overall Wellness

Wellness is a term that we hear mentioned often, both in and outside of our workplaces. While it holds a different meaning for different people, it's important to determine what it means for you to "be well" and to recognize when you're taking action and making choices that affect your well-being.

Step 3: Enter the name of your employer / the organization you work for, and then click the [Find It!](#) button on the right. A list of organizations will appear below. Select the organization that applies to you.

Homeweb

FR SIGN UP LOG IN

Create a Homeweb Account

Please enter your Company Name/Organization.

Your organization name Find It!

Having trouble finding the help you need? We're here for you.
Homewood Health welcomes the opportunity to ensure our services are accessible to the individual accommodation needs of clients with disabilities.
Please let any one of our representatives know you have a accommodation request.
Contact us at: 1-800-663-1142

About Homewood Health Terms of Service Privacy Policy

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Homeweb

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Step 4: Enter the requested information, including your name, email, password, date of birth, gender, and preferred pronoun. Check that you agree to Homewood Health's Privacy Policy, and then click the [Next Step](#) button at the bottom of the page.

Homeweb

FR SIGN UP LOG IN

Create a Homeweb Account

Tell us a bit more about yourself so we can get you started. We'll keep all of your information completely confidential.

First Name Last Name Preferred Name

Email Password Show

Date of Birth How do you identify your gender? *

Month Day Year Gender

Preferred Pronoun *

Pronoun

I agree to Homewood Health's Privacy Policy

Next Step

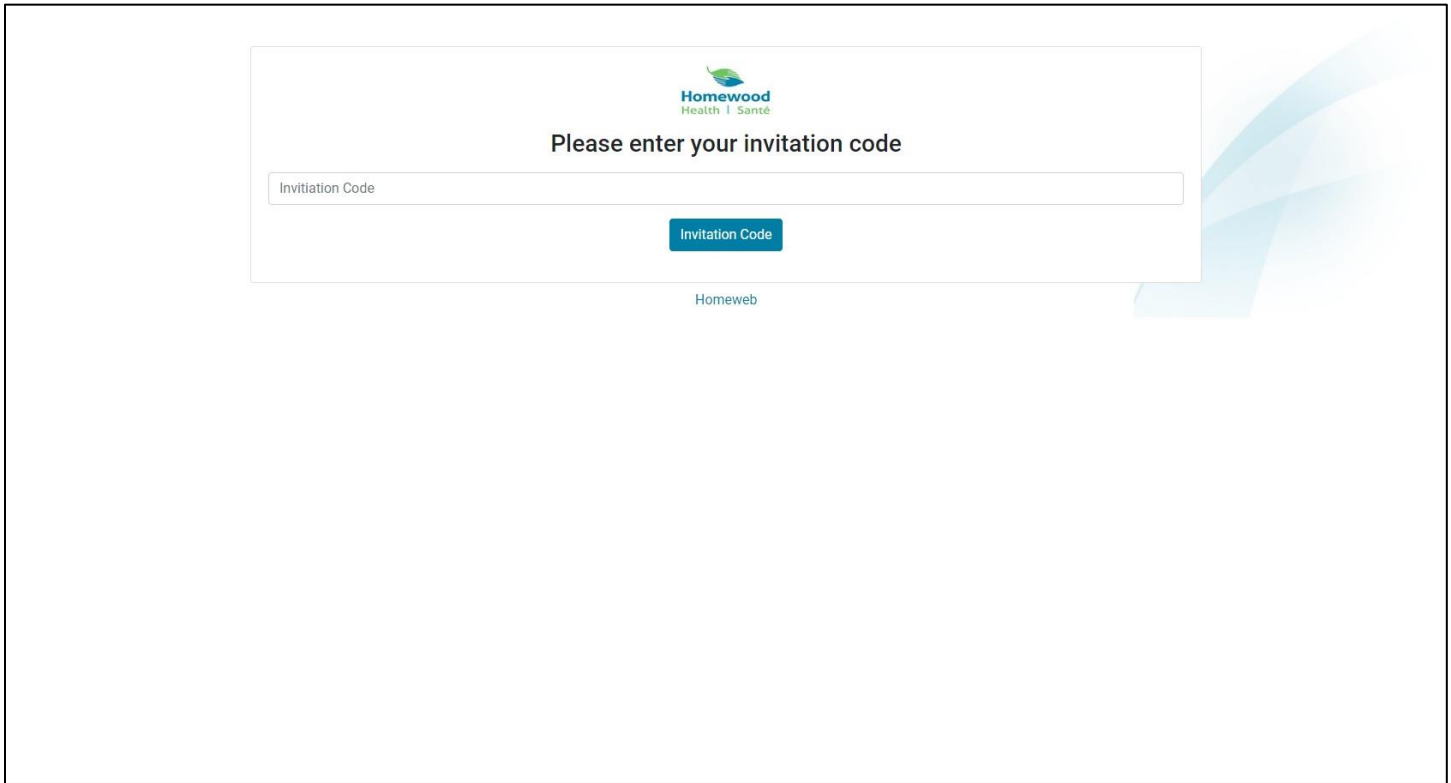
Step 5: Select how you are related to your chosen organization, and then click the [Next Step](#) button at the bottom of the page.

The screenshot shows the 'Create a Homeweb Account' page. At the top left is the Homeweb logo. At the top right are buttons for 'FR', 'SIGN UP', and 'LOG IN'. Below the header is a navigation bar with a back arrow and the title 'Create a Homeweb Account'. A progress bar is partially filled. The main content area asks 'How are you related to GNB - Department of Finance and Treasury Board?' and lists six radio button options: 'I am an employee or a member', 'I am a manager, key person, or leader', 'I am a Homeweb plan sponsor or administrator', 'I am the spouse of an employee or member', 'I am the dependent child of an employee or member', and 'I am related in another way'. A 'Next Step' button is at the bottom of the form. The footer contains contact information, a disclaimer, and links for 'About Homewood Health', 'Terms of Service', and 'Privacy Policy'. The Homeweb logo is also present in the footer.

Step 6: Enter your job title and the year that you began working for your chosen organization, and then click the [Sign-Up](#) button at the bottom of the page.

The screenshot shows the 'Create a Homeweb Account' page. At the top left is the Homeweb logo. At the top right are buttons for 'FR', 'SIGN UP', and 'LOG IN'. Below the header is a navigation bar with a back arrow and the title 'Create a Homeweb Account'. A progress bar is partially filled. The main content area asks 'What is your job title?' and has a text input field labeled 'Job Title'. Below that, it asks 'What year did you join the organization?' and has a dropdown menu labeled 'Year'. A 'Sign Up' button is at the bottom of the form. The footer contains contact information, a disclaimer, and links for 'About Homewood Health', 'Terms of Service', and 'Privacy Policy'. The Homeweb logo is also present in the footer. At the very bottom of the page, there is a copyright notice: '© Homewood Health Inc. All Rights Reserved.'

Step 7: After verifying your email address and logging-in to your account for the first time, you will be asked to enter an invitation code (this is a one-time requirement). The invitation code can be obtained from your EFAP Champion or by calling Homewood Health at the phone number listed below.



The screenshot shows a web interface for Homewood Health. At the top center is the logo, which consists of a stylized green leaf above the text "Homewood Health | Santé". Below the logo, the text "Please enter your invitation code" is displayed. Underneath this text is a long, thin white input field with the placeholder text "Invitation Code". Below the input field is a blue button with the text "Invitation Code" in white. At the bottom center of the page, the word "Homeweb" is visible. The background of the page is white with a faint blue abstract graphic on the right side.

For all future log-ins, click the [Log In](#) button and enter your email address and password.